

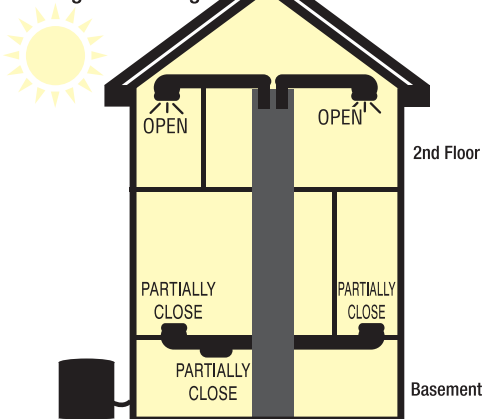
# Mechanical Systems

## Part I – HVAC

# 7 THINGS YOU CAN DO TO IMPROVE HOME COMFORT

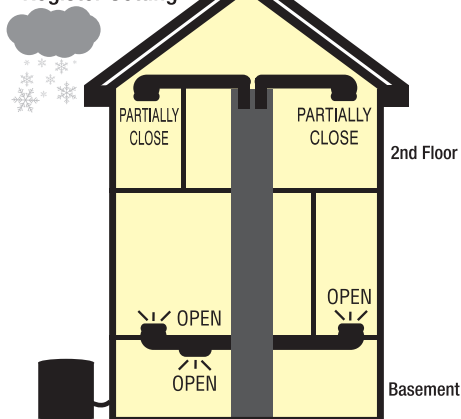
AVOID UNNECESSARY CHARGES BY TRYING THE FOLLOWING STEPS

## 1. Summer Months Register Setting



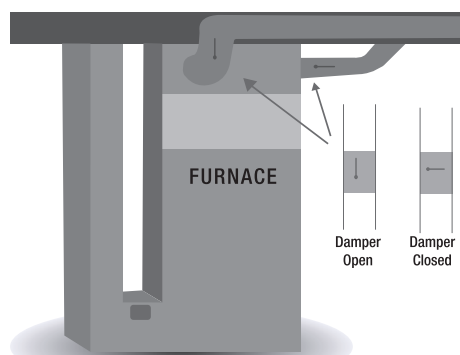
During warm outside temperatures, **OPEN** registers on upper floor and **PARTIALLY CLOSE** registers on first floor &/or basement.

## Winter Months Register Setting



During cold outside temperatures, **PARTIALLY CLOSE** registers on upper floor and **OPEN** registers on first floor &/or basement.

## 2. Additional Seasonal Balancing



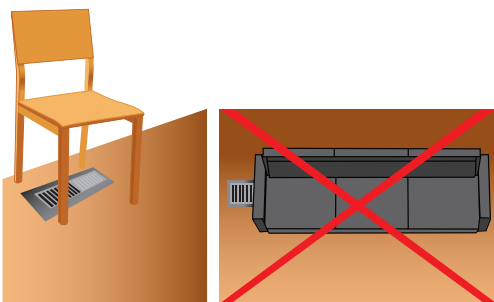
If additional seasonal balancing is required, open or close ductwork dampers as needed. Similar to pictures 1 per season.

## 3. Place thermostat fan setting to "ON"



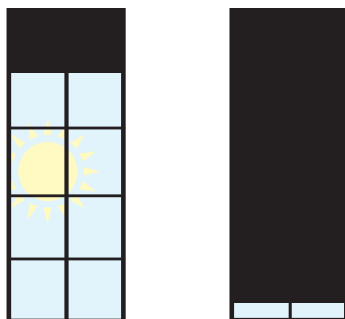
Leaving the fan "ON" balances the temperature throughout the areas in the home.

## 4. Prevent Airflow Restrictions



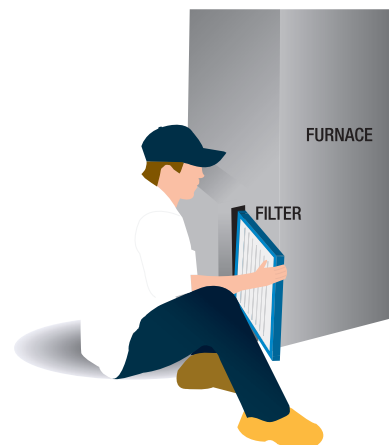
Do not cover registers with furniture or other large items that block airflow.

## 5. Reduce Summer Solar Heating



Closing blinds and shades will help keep heat from infiltrating rooms.

## 6. Maintain Proper Airflow



Make sure you check your furnace filter once a month.

## 7. Anticipate Cooling Needs In Advance



Precool the house prior to events with many people.



Air Conditioning & Heating



IT's TIME To r Alse your expeCTATions.

**Meet  
Goodman:**

The best HVAC brand  
you've never heard of.

# you may not know the Goodman®brand...

## But, for indoor comfort, millions and millions of homeowners rely on us every day.

Don't be alarmed if you've never heard of the Goodman brand of air conditioning and heating products and systems

That's understandable, because for over three decades, the Goodman® brand has concentrated on something more important than simple brand-recognition consumer advertising. And that's the design, engineering, and manufacture of dependable products that have helped millions and millions of homeowners achieve reliable, high-quality, and affordable indoor comfort. In addition, the Goodman brand has earned the loyalty and respect from thousands of local independent heating and cooling professionals across North America.

We believe that your local HVAC (Heating, Ventilation and Air Conditioning) professional knows best about your specific indoor comfort needs and indoor air quality solutions. When they recommend a Goodman brand product, rest assured that you and your family will soon be receiving great indoor comfort, at a refreshingly affordable price.

Independent HVAC contractors have access to a wide variety of heating and air conditioning brands. And they have to stand behind the brand that they recommend 100%, or suffer the consequences of unhappy customers.



Most homeowners have no idea of the brand name of their central heating and cooling system that is installed in their home. It's a purchase many homeowners make just once or twice in their life typically. And as luck would have it, it's usually on a very hot or very cold day. On the other hand, your local HVAC dealer recommends and installs Goodman brand heating and cooling systems every day!

### Making the grade

And as further proof that the Goodman brand is making the grade with satisfied homeowners, it was awarded the A+ rating by the Better Business Bureau. This is the highest rating possible.



**Goodman®****Thank goodness for Goodman®.**

### Time-tested Performance

The efficient movement of heat is a basic premise of the HVAC industry. Whether it's the removal of heat in conjunction with cooling products or the creation of heat for warmth, the HVAC world revolves around the thermodynamics of heat transfer. As your local HVAC dealer knows, the Goodman brand is recognized as a heat transfer expert. Investing in research and development is integral to the Goodman brand's success.

Look to it for a wide array of unique product features and enhancements that reinforce the durability and reliability of the entire Goodman brand product line, such as:

- the industry's only dual-diameter, tubular gas furnace heat exchanger, with a unique design that brings new meaning to durability;
- high-efficiency air conditioners and heat pumps with the Goodman brand's unique SmartCoil® condensing coil – the most advanced and efficient 5mm copper tube and aluminum fin combination available;
- ComfortNet™ Communicating Control systems that help high-efficiency systems run their absolute best and offer homeowners new levels of control and operational precision;
- unique All-Aluminum evaporator coils that help to eliminate a leading cause of premature copper evaporator coil failures;
- heat pumps that today offer homeowners new levels of control and operational precision;
- a full line of indoor air quality products that offer advanced filtration, humidification, ventilation, and purification for any home;
- high-performance commercial heating and cooling products and systems that are providing comfortable indoor environments for businesses, restaurants and stores coast-to-coast.

### Committed to Quality

There's good reason that thousands of the nation's HVAC professionals recommend the Goodman brand. Dealers are completely comfortable that Goodman brand products will keep their customers satisfied and enhance their reputation. Goodman brand manufacturing facilities are ISO 9001-certified, an independent standard accepted worldwide as the benchmark for quality manufacturing and management processes, and ISO 14001-certified, an international environmental certification.

*Before purchasing this appliance, read important information about its estimated annual energy consumption, yearly operational cost, or energy efficiency rating that is available from your retailer.*

### Trust the Experts

When it comes to recommending a brand for your cooling and heating needs, your local HVAC professional knows best. After all, they are the experts, the ones in the field who can accurately evaluate your specific needs and solutions. You may not know the brand of brake pads your trusted mechanic installed, but you trust your mechanic to make your vehicle perform the way it was meant to. Each HVAC installation is unique, and your local, independent HVAC professional knows which HVAC brands are best suited to your specific indoor comfort needs.

So it's easy if you don't know about the Goodman® brand, thousands of the country's most experienced heating and air conditioning professionals trust it to

perform each and every day, year after year. Their recommendations have been keeping millions and millions of North American households comfortable since day one.

As Goodman CEO David Swift says, "We stay focused on a few basic goals: build more reliable, longer-lasting products than anyone else; make durable cooling and heating products and systems as affordable as possible and design everything for quick, trouble-free installations. Those values have led the Goodman brand this far and they will lead us into the future."

For more information on Goodman brand air conditioning and heating products, visit [www.goodmanmfg.com](http://www.goodmanmfg.com) or contact your local HVAC contractor.



Air Conditioning & Heating

Our continuing commitment to quality products may mean a change in specifications without notice. © 2012 Goodman Manufacturing Company, L.P. • Houston, Texas • USA

[www.goodmanmfg.com](http://www.goodmanmfg.com)

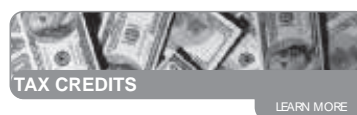
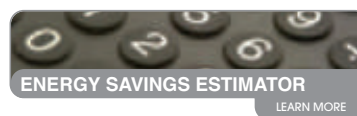


CBONG-1 09-12

NEW

We've taken the Goodman® brand website  
to a whole *new* level.

[www.goodmanmfg.com](http://www.goodmanmfg.com)



## Take a Quick Click Tour Today!

We've added great new features. Navigating has never been so easy.

From all-new search buttons to all-new ways to learn about our products, the revised Goodman brand website makes learning about our products and finding our dealers a pleasure.

### What's new at home

On our redesigned home page you'll be able to:



**Full Product Details.** Get complete product descriptions for all residential, commercial, and international lines. Each dedicated page includes product-specific brochures, limited warranties and technical specification information.

**View Dynamic Video Content.** Tune in for company updates and new information.

**Find a Dealer.** Use the Dealer Locator by simply typing in a zip code.

**Hit Quick Links.** The easy-to-navigate graphic interface gives you total control to search:

- Residential and commercial products
- Warranty information
- Product rebates
- When to repair or replace a unit

**Environmental Compliance.** Learn how Goodman brand products are envied by Mother Nature.



### Visit us. We look great.

**Branded Look.** We've updated our look with clean, consistent graphic navigation.

### Check out some of our new features:

**Print-ready web pages.** No matter if you want to print our pdf files directly from your own desktop printer or wish to print them at a nearby service center, these pages are ready to go when you are.



#### Bookmark and Email Capabilities.

- Bookmark pages to refer to later
- Email individual pages to customers

**Product Pages.** Get specific details on individual products organized by product line, model number and category. Everything you need to choose the right equipment is just clicks away.



**FAQ Section.** Get answers to frequently asked questions.

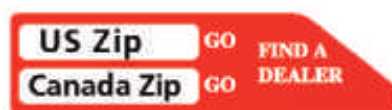
**Energy Savings Calculator.** You tell us about the home or business and the heating and cooling system. And we calculate what your annual energy savings will be annually and your 10-year extended savings estimate. It's that simple.



**Limited Warranties.** Register a product and get an in-depth look at extended service plans.



**Dealer Locator.** Find a Goodman brand dealer near you. "Find a Dealer" tab is located on each page within each section.



Be sure to check out Partnerlink for full dealer and distributor sales support.

<http://partner.goodmanmfg.com>

Ask your distributor for your user name and password information.



Air Conditioning & Heating

[www.goodmanmfg.com](http://www.goodmanmfg.com)



Air Conditioning & Heating

## URGENT!

TIME-SENSITIVE INFORMATION ABOUT YOUR GOODMAN®  
BRAND CENTRAL HEATING AND COOLING SYSTEM!  
REGISTER NOW FOR A 10-YEAR PARTS LIMITED WARRANTY! \*

Congratulations on the purchase of your new indoor comfort system. Because you wanted to have one of the best comfort systems available, a Goodman® brand system has been installed in your home. We are confident that your central heating and cooling system will provide years and years of dependable comfort to you and your family. By simply registering your equipment within **60-days** after closing, it may qualify for an **Extended Limited Warranty**.\*

### How to Register Your System.

The process takes just a few minutes to complete.\*

1. Log on to [www.goodmanmfg.com](http://www.goodmanmfg.com).
2. Select the "Product Registration" tab.
3. Complete the request information, using the serial numbers listed on the label located on the indoor unit.
4. Print a copy of your registration confirmation for your records.

\* Failure to register within 60 days results in standard warranty coverage only.



\* Complete warranty details available from

\* Complete warranty details available from your local dealer or at [www.goodmanmfg.com](http://www.goodmanmfg.com). To receive the Lifetime Compressor and Lifetime Heat Exchanger Limited Warranties (both good for as long as you own your home) and 10-Year Parts Limited Warranty, online registration must be completed within 60 days of installation. Online registration is not required in California or Quebec.



### SYSTEM #1:

INDOOR UNIT SERIAL NUMBER

OUTDOOR UNIT SERIAL NUMBER

COIL SERIAL NUMBER

### SYSTEM #2:

INDOOR UNIT SERIAL NUMBER

OUTDOOR UNIT SERIAL NUMBER

COIL SERIAL NUMBER

**Thank goodness for Goodman.®**

# LIMITED WARRANTY

**Models: ACNF, ADPF, AEPF, AVPTC, AR, ARPF, ARPT, ARUF, ATUF, ASPF, ASPT, ASUF, AWUF, MBE, MBR, MBVC**

This heating or air conditioning unit, if installed in an owner-occupied residence, is warranted by Goodman Manufacturing Company, L.P. ("Goodman") to be free from defects in materials and workmanship under normal use and maintenance as described below:

- **To the original registered owner** and his or her spouse ("owner"), **all parts** are warranted for a period of **10 YEARS** or for so long as the owner owns the home in which the unit was originally installed (whichever ends first), except as provided below. This warranty applies only if the unit is properly registered with Goodman online within 60 days after the original installation. To register, go to [www.goodmanmfg.com](http://www.goodmanmfg.com) and click on "Warranty Registration". Failure by California and Quebec residents to complete the product registration form does not diminish their warranty rights.
- If the above warranty does not apply, then **all parts** are warranted for a period of **5 YEARS**.

Neither warranty continues after the unit is removed from the location where it was originally installed.

Neither warranty applies to, and no warranty is offered by Goodman on, any unit ordered over the Internet, by telephone or other electronic means unless the unit is installed by a dealer adhering to all applicable federal, state, and local codes, policies and licensing requirements.

Units installed in buildings other than owner-occupied residences are separately warranted in either Goodman's Multi-Family Residence Warranty (if installed in a multi-family residence not occupied by the owner) or Goodman's Commercial Warranty (if installed in a non-residential building). The Multi-Family Residence Warranty covers all parts for either 10 years (if the unit has been properly registered) or 5 years (if it is not). The Commercial Warranty covers all parts for 5 years. For a copy of either the Multi-Family Residence Warranty or the Commercial Warranty, write to Goodman Manufacturing Company, L.P., 7401 Security Way, Houston, Texas 77040, Attn: Warranty Administration.

Regardless of time of registration, the warranty period begins on the date of the original installation. Where a product is installed in a newly constructed residence, the date of installation is the date the owner purchased the residence from the builder. If that date cannot be verified, the warranty period begins three months after the month of manufacture (indicated by the first four digits of the serial number (yy-mm)).

As its only responsibility, and your only remedy, Goodman will furnish a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance. For warranty credit, the defective part must be returned to a Goodman heating and air conditioning products distributor by a state or province certified or licensed contractor. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the warranty term applying to the original part.

This warranty does not apply to labor, freight, or any other cost associated with the service, repair or operation of the unit. Goodman will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging or labor charges. This warranty does not cover refrigerant.

This warranty is in lieu of all other express warranties. **ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS WARRANTY.** Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you.

**GOODMAN SHALL IN NO EVENT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO EXTRA UTILITY EXPENSES OR DAMAGES TO PROPERTY.** Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you.

Goodman is not responsible for:

1. Damage or repairs required as a consequence of faulty installation or application.

2. Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere or other conditions beyond the control of Goodman.
3. Damage or repairs required as a result of the use of components or accessories not compatible with this unit.
4. Units installed outside the United States or its territories, or Canada.
5. Normal maintenance as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement, and lubrication.
6. Parts or accessories not supplied or designated by Goodman.
7. Damage or repairs required as a result of any improper use, maintenance, operation or servicing.
8. Damage or failure to start due to interruption and/or inadequate electrical service.
9. Any damage caused by frozen or broken water pipes in the event of equipment failure.
10. Changes in the appearance of the unit that do not affect its performance.
11. Replacement of fuses and replacement or resetting of circuit breakers.
12. Units operated in incomplete structures.
13. Damage or repairs required as a result of the use of used or recycled refrigerant.

This warranty gives you specific legal rights, and you may also have other rights that may vary from state to state or province to province.

OWNER NAME

ADDRESS OF INSTALLATION

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

INSTALLER NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

DISTRIBUTOR NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

MODEL # & SERIAL #

INSTALLATION DATE

Part No. PWCAHPJ  
3/2013

Printed in the USA

For further information about this warranty, contact Goodman Consumer Affairs  
at (877) 254-4729 or by mail to 7401 Security Way, Houston, Texas 77040.



# MULTI-FAMILY RESIDENCE WARRANTY

**Models: ACNF, ADPF, AEPF, AVPTC, AR, ARPF, ARPT, ARUF, ATUF, ASPF, ASPT, ASUF, AWUF, MBE, MBR, MBVC**

This warranty applies only to units installed in multi-family residences that are not owner-occupied. A distinct warranty applies to units installed in owner-occupied residences, including multi-family owner-occupied residences.

The unit models listed above, if installed in residences that are not owner-occupied, are warranted by Goodman Manufacturing Company, L.P. ("Goodman") against defects in materials and workmanship under normal use and maintenance, as provided below:

- **To the original registered owner, all parts** are warranted for a period of **10 YEARS**, except as provided below. This warranty applies only if the unit is properly registered with Goodman online within 60 days after the original installation. To register, go to [www.goodmanmfg.com](http://www.goodmanmfg.com) and click "Warranty Registration". Failure by California and Quebec residents to complete the product registration form does not diminish their warranty rights.
- If the above warranty does not apply, then **all parts** are warranted for a period of **5 YEARS**.

Neither warranty continues after the unit is removed from the location where it was originally installed.

Neither warranty applies to, and no warranty is offered by Goodman on, any unit ordered over the Internet, by telephone or other electronic means unless the unit is installed by a dealer adhering to all applicable federal, state, and local codes, policies and licensing requirements.

Regardless of time of registration, each warranty period referred to above begins on the date of the original installation of the unit. If that date cannot be verified, each warranty period begins three months after the month of manufacture (as indicated by the first four digits of the serial number (yy-mm)).

As its only responsibility, and the customer's only remedy, Goodman will furnish a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance. For warranty credit, the defective part must be returned to a Goodman heating and air conditioning products distributor by a state or province certified or licensed contractor. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the warranty term applying to the original part.

This warranty does not apply to labor, freight, or any other cost associated with the service, repair or operation of the unit. Goodman will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging or labor charges. This warranty does not cover refrigerant.

Goodman is not responsible for:

1. Damage or repairs required as a consequence of faulty installation or application.
2. Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere or other conditions beyond the control of Goodman.
3. Damage or repairs required as a result of the use of components or accessories not compatible with this unit.

4. Units installed outside the United States or its territories, or Canada.
5. Normal maintenance as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement, and lubrication.
6. Parts or accessories not supplied or designated by Goodman.
7. Damage or repairs required as a result of any improper use, maintenance, operation or servicing.
8. Damage or failure to start due to interruption and/or inadequate electrical service.
9. Any damage caused by frozen or broken water pipes in the event of equipment failure.
10. Changes in the appearance of the unit that do not affect its performance.
11. Replacement of fuses and replacement or resetting of circuit breakers.
12. Units operated in incomplete structures.
13. Damage or repairs required as a result of the use of used or recycled refrigerant.

OWNER NAME

ADDRESS OF INSTALLATION

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

INSTALLER NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

DISTRIBUTOR NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

MODEL # & SERIAL #

INSTALLATION DATE

**THIS WARRANTY IS PROVIDED IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. WHETHER ANY CLAIM IS BASED ON NEGLIGENCE OR OTHER TORT, BREACH OF WARRANTY OR OTHER BREACH OF CONTRACT, OR ANY OTHER THEORY, IN NO EVENT SHALL WE BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS, LOSS OF USE OF A UNIT OR OTHERWISE.**

Part No. PWCAHPJ-MFR  
3/2013

Printed in the USA

For further information about this warranty, contact Goodman Consumer Affairs  
at (877) 254-4729 or by mail to 7401 Security Way, Houston, Texas 77040.

# COMMERCIAL WARRANTY

**Models: ACNF, ADPF, AEPF, AVPTC, AR, ARPF, ARPT, ARUF, ATUF, ASPF, ASPT, ASUF, AWUF, MBE, MBR, MBVC**

This warranty applies only to units installed in buildings other than residences. Distinct warranties apply to units installed in residences.

The unit models listed above, if installed in buildings other than residences, are warranted by Goodman Manufacturing Company, L.P. ("Goodman") against defects in materials and workmanship under normal use and maintenance, as provided below:

- **To the original owner, all parts** are warranted for a period of **5 YEARS**.

This warranty does not continue after the unit is removed from the location where it was originally installed.

Neither warranty applies to, and no warranty is offered by Goodman on, any unit ordered over the Internet, by telephone or other electronic means unless the unit is installed by a dealer adhering to all applicable federal, state, and local codes, policies and licensing requirements.

The warranty period begins on the date of the original installation. If that date cannot be verified, the warranty period begins three months after the month of manufacture (as indicated by the first four digits of the serial number (yymm)).

As its only responsibility, and your only remedy, Goodman will furnish a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance. For warranty credit, the defective part must be returned to a Goodman heating and air conditioning products distributor by a state or province certified or licensed contractor. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the warranty term applying to the original part.

This warranty does not apply to labor, freight, or any other cost associated with the service, repair or operation of the unit. Goodman will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging or labor charges. This warranty does not cover refrigerant.

Goodman is not responsible for:

1. Damage or repairs required as a consequence of faulty installation or application.
2. Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere or other conditions beyond the control of Goodman.
3. Damage or repairs required as a result of the use of components or accessories not compatible with this unit.
4. Units installed outside the United States or its territories, or Canada.
5. Normal maintenance as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement, and lubrication.
6. Parts or accessories not supplied or designated by Goodman.

7. Damage or repairs required as a result of any improper use, maintenance, operation or servicing.
8. Damage or failure to start due to interruption and/or inadequate electrical service.
9. Any damage caused by frozen or broken water pipes in the event of equipment failure.
10. Changes in the appearance of the unit that do not affect its performance.
11. Replacement of fuses and replacement or resetting of circuit breakers.
12. Units operated in incomplete structures.
13. Damage or repairs required as a result of the use of used or recycled refrigerant.

OWNER NAME

ADDRESS OF INSTALLATION

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

INSTALLER NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

DISTRIBUTOR NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

MODEL # & SERIAL #

INSTALLATION DATE

**THIS WARRANTY IS PROVIDED IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. WHETHER ANY CLAIM IS BASED ON NEGLIGENCE OR OTHER TORT, BREACH OF WARRANTY OR OTHER BREACH OF CONTRACT, OR ANY OTHER THEORY, IN NO EVENT SHALL WE BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS, LOSS OF USE OF A UNIT OR OTHERWISE.**

Part No. PWCAHPJ-COM  
3/2013

Printed in the USA

For further information about this warranty, contact Goodman Consumer Affairs  
at (877) 254-4729 or by mail to 7401 Security Way, Houston, Texas 77040.

# LIMITED WARRANTY

**Models: GMV8, GMVC8, GCH9, GCH95, GDH8, GME8, GMH8, GMV9, GMS95, GMH95, GMV95, GMVC95, GMVM96, GCV9, GCVC9, GCVC95, GCVM96, GME95**

This heating or air conditioning unit, if installed in an owner-occupied residence, is warranted by Goodman Manufacturing Company, L.P. ("Goodman") to be free from defects in materials and workmanship under normal use and maintenance, as described below:

- **To the original registered owner** and his or her spouse ("owner"), the **HEAT EXCHANGER** is warranted for the owner's **LIFETIME** or for so long as the owner owns the residence in which the unit was originally installed (whichever ends first), and **all remaining parts** are warranted for a period of **10 YEARS**, except as provided below. These warranties apply only if the unit is properly registered with Goodman online within 60 days after the original installation. To register, go to [www.goodmanmfg.com](http://www.goodmanmfg.com) and click "Warranty Registration". Failure by California and Quebec residents to complete the product registration form does not diminish their warranty rights.
- If the above warranties do not apply, then the **HEAT EXCHANGER** of any such unit is warranted for a period of **20 YEARS**, and **all remaining parts** of the unit are warranted for a period of **5 YEARS**.

Neither warranty continues after the unit is removed from the location where it was originally installed.

Neither warranty applies to, and no warranty is offered by Goodman on, any unit ordered over the Internet, by telephone or other electronic means unless the unit is installed by a dealer adhering to all applicable federal, state, and local codes, policies or licensing requirements.

Units installed in buildings other than owner-occupied residences are separately warranted in either Goodman's Multi-Family Residence Furnace Warranty (if installed in a multi-family residence not occupied by the owner) or Goodman's Commercial Furnace Warranty (if installed in a non-residential building). The Multi-Family Residence Furnace Warranty covers the heat exchanger for 20 years and the remaining parts for either 10 years (if the unit has been properly registered) or 5 years (if it is not). The Commercial Furnace Warranty covers the heat exchanger for 20 years and the remaining parts for 5 years. For a copy of either the Multi-Family Residence Furnace Warranty or the Commercial Furnace Warranty, write to Goodman Manufacturing Company, L.P., 7401 Security Way, Houston, Texas 77040, Attn: Warranty Administration.

Regardless of time of registration, the warranty period begins on the date of the original installation. Where a product is installed in a newly constructed residence, the date of installation is the date the owner purchased the residence from the builder. If that date cannot be verified, the warranty period begins three months after the month of manufacture (as indicated by the first four digits of the serial number (yyymm)).

As its only responsibility, and your only remedy, Goodman will furnish (i) a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance, or (ii) for a heat exchanger that is covered by the lifetime warranty and that fails in the first 10 years, a new, equivalent furnace. For warranty credit, the defective part must be returned to a Goodman heating and air conditioning products distributor by a state certified or licensed contractor. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the warranty term applying to the original part.

These warranties do not apply to labor, freight, or any other cost associated with the service, repair or operation of the unit. Goodman will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging or labor charges.

These warranties are in lieu of all other express warranties. **ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS WARRANTY.** Some states and provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

**GOODMAN SHALL IN NO EVENT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO EXTRA UTILITY EXPENSES OR DAMAGES TO PROPERTY.** Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you.

Goodman is not responsible for:

1. Damage or repairs required as a consequence of faulty installation or application.
2. Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere or other conditions beyond the control of Goodman.
3. Use of components or accessories not compatible with this unit.
4. Products installed outside the United States or its territories, or Canada.
5. Normal maintenance as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement and lubrication.
6. Parts not supplied or designated by Goodman.
7. Damage or repairs required as a result of any improper use, maintenance, operation or servicing.
8. Failure to start due to interruption and/or inadequate electrical service.
9. Any damage caused by frozen or broken water pipes in the event of equipment failure.
10. Changes in the appearance of the unit that do not affect its performance.
11. Units operated in incomplete structures.
12. Damage or repairs required as a result of the use of used or recycled refrigerant.

This warranty gives you specific legal rights, and you may also have other rights that may vary from state to state or province to province.

Owner Name \_\_\_\_\_

Address of Installation \_\_\_\_\_

City/State-Province/ \_\_\_\_\_

Zip-Postal Code \_\_\_\_\_

Installer Name \_\_\_\_\_

City/State-Province/ \_\_\_\_\_

Zip-Postal Code \_\_\_\_\_

Phone # / Fax # \_\_\_\_\_

Distributor Name \_\_\_\_\_

City/State-Province/ \_\_\_\_\_

Zip-Postal Code \_\_\_\_\_

Phone # / Fax # \_\_\_\_\_

Model # & Serial # \_\_\_\_\_

Installation Date \_\_\_\_\_



Part No. PWCFURNUH  
Printed in USA  
12/2012

For further information about this warranty, contact Goodman Consumer Affairs at (877) 254-4729 or by mail to 7401 Security Way, Houston, Texas 77040.

# MULTI-FAMILY RESIDENCE FURNACE WARRANTY

**Models GMV8, GCH9, GCH95, GDH8, GME8, GMH8, GMV9, GMS95, GMH95, GMV95, GMVC95, GMVM96, GCV9, GCV9C, GCV95, GCV96, GME95**

This warranty applies only to units installed in multi-family residences that are not owner-occupied. A distinct warranty applies to units installed in owner-occupied residences, including multi-family owner-occupied residences.

The unit models listed above, if installed in residences that are not owner-occupied, are warranted by Goodman Manufacturing Company, L.P. ("Goodman") against defects in materials and workmanship under normal use and maintenance, as provided below:

- To the original owner, the heat exchanger is warranted for **20 YEARS** or for so long as the owner owns the residence in which the unit was originally installed (whichever ends first).
- To the original registered owner, all parts other than the heat exchanger are warranted for a period of **10 YEARS**. That warranty applies only if the unit is properly registered with Goodman online within 60 days after the original installation. To register, go to [www.goodmanmfg.com](http://www.goodmanmfg.com) and click "Warranty Registration." If the original owner fails to register the unit, then all parts of the unit other than the heat exchanger are warranted for a period of **5 YEARS**. Failure by owners of multi-family residences located in California and Quebec to complete the product registration form does not diminish their warranty rights.

Neither warranty continues after the unit is removed from the location where it was originally installed.

Neither warranty applies to, and no warranty is offered by Goodman on, any unit ordered over the Internet, by telephone or other electronic means unless the unit is installed by a dealer adhering to all applicable federal, state, and local codes, policies or licensing requirements.

Regardless of time of registration, each warranty period referred to above begins on the date of the original installation of the unit. If that date cannot be verified, each warranty period begins three months after the month of manufacture (as indicated by the first four digits of the serial number (yyymm)).

As its only responsibility, and the customer's only remedy, Goodman will furnish (i) a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance, or (ii) for a heat exchanger that is covered by the 20-year warranty, a new, equivalent furnace. For warranty credit, the defective part must be returned to a Goodman heating and air conditioning products distributor by a state certified or licensed contractor. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the original warranty term.

The warranties do not apply to labor, freight, or any other cost associated with the service, repair or operation of the unit. Goodman will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging or labor charges.

Goodman is not responsible for:

1. Damage or repairs required as a result of faulty installation or application,
2. Damage or repairs required as a result of floods, fires, wind, lightning, accidents, corrosive atmosphere or other conditions beyond Goodman's reasonable control,

3. Damage or repairs required as a result of the use of components or accessories not compatible with the unit,
4. Units installed outside of the United States and Canada,
5. Normal maintenance, as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement, and lubrication, or damage caused by failure to perform such maintenance,
6. Parts or accessories not supplied or designated for use by Goodman,
7. Damage or repairs required as a result of any improper use, maintenance, operation or servicing,
8. Damage or failure to start due to interrupted and/or inadequate electrical service,
9. Changes in the appearance of the unit that do not affect its performance,
10. Replacement of fuses and replacement or resetting of circuit breakers,
11. Damage caused by use in incomplete buildings, or
12. Damage or repairs required as a result of the use of used or recycled refrigerant.

Owner Name \_\_\_\_\_

Address of Installation \_\_\_\_\_

City/State-Province/ \_\_\_\_\_

Zip-Postal Code \_\_\_\_\_

Installer Name \_\_\_\_\_

City/State-Province/ \_\_\_\_\_

Zip-Postal Code \_\_\_\_\_

Phone # / Fax # \_\_\_\_\_

Distributor Name \_\_\_\_\_

City/State-Province/ \_\_\_\_\_

Zip-Postal Code \_\_\_\_\_

Phone # / Fax # \_\_\_\_\_

Model # & Serial # \_\_\_\_\_

Installation Date \_\_\_\_\_

**THIS WARRANTY IS PROVIDED IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. WHETHER ANY CLAIM IS BASED ON NEGLIGENCE OR OTHER TORT, BREACH OF WARRANTY OR OTHER BREACH OF CONTRACT, OR ANY OTHER THEORY, IN NO EVENT SHALL WE BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS, LOSS OF USE OF A UNIT OR OTHERWISE.**

Part No.  
PWCFURNUH-MFR  
Printed in USA  
12/2012

For service, contact an Authorized Goodman® Brand Servicer.

For answers to questions regarding the above or to locate an authorized servicer, contact:

**Consumer Affairs Department • 7401 Security Way, Houston, Texas 77040.**

1-877-254-4729 inside U.S.A. • 1-713-861-2500 outside U.S.A.

# COMMERCIAL FURNACE WARRANTY

**Models GMV8, GCH9, GCH95, GDH8, GME8, GMH8, GMV9, GMS95, GMH95, GMV95, GMVC95, GMVM96, GCV9, GCVC9, GCVC95, GCVM96, GME95**

This warranty applies only to units installed in buildings other than residences. Distinct warranties apply to units installed in residences.

The unit models listed above, if installed in buildings other than residences, are warranted by Goodman Manufacturing Company, L.P. ("Goodman") against defects in materials and workmanship under normal use and maintenance, as provided below:

- To the original owner, the heat exchanger is warranted for **20 YEARS** or for so long as the owner owns the building in which the unit was originally installed (whichever ends first), and
- To the original owner, all parts other than the heat exchanger are warranted for a period of **5 YEARS**.

Neither warranty continues after the unit is removed from the location where it was originally installed.

Neither warranty applies to, and no warranty is offered by Goodman on, any unit ordered over the Internet, by telephone or other electronic means unless the unit is installed by a dealer adhering to all applicable federal, state, and local codes, policies or licensing requirements.

Each warranty period referred to above begins on the date of the original installation of the unit. If that date cannot be verified, each warranty period begins three months after the month of manufacture (as indicated by the first four digits of the serial number (yy-mm)).

As its only responsibility, and the customer's only remedy, Goodman will furnish (i) a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance, or (ii) for a heat exchanger that is covered by the 20-year warranty, a new, equivalent furnace. For warranty credit, the defective part must be returned to a Goodman heating and air conditioning products distributor by a state certified or licensed contractor. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the original warranty term.

The warranties do not apply to labor, freight, or any other cost associated with the service, repair or operation of the unit. Goodman will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging or labor charges.

Goodman is not responsible for:

1. Damage or repairs required as a consequence of faulty installation or application.
2. Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere or other conditions beyond the control of Goodman.
3. Use of components or accessories not compatible with this unit.
4. Products installed outside the United States or its territories, or Canada.

5. Normal maintenance as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement and lubrication.
6. Parts not supplied or designated by Goodman.
7. Damage or repairs required as a result of any improper use, maintenance, operation or servicing.
8. Failure to start due to interruption and/or inadequate electrical service.
9. Any damage caused by frozen or broken water pipes in the event of equipment failure.
10. Changes in the appearance of the unit that do not affect its performance.
11. Units operated in incomplete structures.
12. Damage or repairs required as a result of the use of used or recycled refrigerant.

Owner Name \_\_\_\_\_

Address of Installation \_\_\_\_\_

City/State-Province/ \_\_\_\_\_

Zip-Postal Code \_\_\_\_\_

Installer Name \_\_\_\_\_

City/State-Province/ \_\_\_\_\_

Zip-Postal Code \_\_\_\_\_

Phone # / Fax # \_\_\_\_\_

Distributor Name \_\_\_\_\_

City/State-Province/ \_\_\_\_\_

Zip-Postal Code \_\_\_\_\_

Phone # / Fax # \_\_\_\_\_

Model # & Serial # \_\_\_\_\_

Installation Date \_\_\_\_\_

**THIS WARRANTY IS PROVIDED IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. WHETHER ANY CLAIM IS BASED ON NEGLIGENCE OR OTHER TORT, BREACH OF WARRANTY OR OTHER BREACH OF CONTRACT, OR ANY OTHER THEORY, IN NO EVENT SHALL WE BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS, LOSS OF USE OF A UNIT OR OTHERWISE.**

Part No.  
PWCFURNH-COM  
Printed in USA  
12/2012

For service, contact an Authorized Goodman® Brand Servicer.

For answers to questions regarding the above or to locate an authorized servicer, contact:

**Consumer Affairs Department • 7401 Security Way, Houston, Texas 77040.**

1-877-254-4729 inside U.S.A. • 1-713-861-2500 outside U.S.A.

# LIMITED WARRANTY

**Models: GSX11, GSX13, GSX16, VSX13, GSZ11, GSZ13, VSZ13, GPH, GPC**

This heating or air conditioning unit, if installed in an owner-occupied residence, is warranted by Goodman Manufacturing Company, L.P. ("Goodman") to be free from defects in materials and workmanship under normal use and maintenance as described below:

- **To the original registered owner** and his or her spouse ("owner"), **all parts** are warranted for a period of **10 YEARS** or for so long as the owner owns the home in which the unit was originally installed (whichever ends first), except as provided below. This warranty applies only if the unit is properly registered with Goodman online within 60 days after the original installation. To register, go to [www.goodmanmfg.com](http://www.goodmanmfg.com) and click "Warranty Registration". Failure by California and Quebec residents to complete the product registration form does not diminish their warranty rights.

- If the above warranty does not apply, then **all parts** are warranted for a period of **5 YEARS**.

Neither warranty continues after the unit is removed from the location where it was originally installed.

Neither warranty applies to, and no warranty is offered by Goodman on, any unit ordered over the Internet, by telephone or other electronic means unless the unit is installed by a dealer adhering to all applicable federal, state, and local codes, policies and licensing requirements.

Units installed in buildings other than owner-occupied residences are separately warranted in either Goodman's Multi-Family Residence Warranty (if installed in a multi-family residence not occupied by the owner) or Goodman's Commercial Warranty (if installed in a non-residential building). The Multi-Family Residence Warranty covers all parts for either 10 years (if the unit has been properly registered) or 5 years (if it is not). The Commercial Warranty covers all parts for 5 years. For a copy of either the Multi-Family Residence Warranty or the Commercial Warranty, write to Goodman Manufacturing Company, L.P., 7401 Security Way, Houston, Texas 77040, Attn: Warranty Administration.

Regardless of time of registration, the warranty period begins on the date of the original installation. Where a product is installed in a newly constructed residence, the date of installation is the date the owner purchased the residence from the builder. If that date cannot be verified, the warranty period begins three months after the month of manufacture (as indicated by the first four digits of the serial number (yy-mm)).

As its only responsibility, and your only remedy, Goodman will furnish a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance. For warranty credit, the defective part must be returned to a Goodman heating and air conditioning products distributor by a state or province certified or licensed contractor. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the warranty term applying to the original part.

This warranty does not apply to labor, freight, or any other cost associated with the service, repair or operation of the unit. Goodman will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging or labor charges. This warranty does not cover refrigerant.

This warranty is in lieu of all other express warranties. **ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS WARRANTY.** Some states and provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

**GOODMAN SHALL IN NO EVENT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO EXTRA UTILITY EXPENSES OR DAMAGES TO PROPERTY.** Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you.

Goodman is not responsible for:

1. Damage or repairs required as a consequence of faulty installation or application.
2. Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere or other conditions beyond the control of Goodman.
3. Damage or repairs required as a result of the use of components or accessories not compatible with this unit.
4. Units installed outside the United States or its territories, or Canada.
5. Normal maintenance as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement, and lubrication.
6. Parts or accessories not supplied or designated by Goodman.
7. Damage or repairs required as a result of any improper use, maintenance, operation or servicing.
8. Damage or failure to start due to interruption and/or inadequate electrical service.
9. Any damage caused by frozen or broken water pipes in the event of equipment failure.
10. Changes in the appearance of the unit that do not affect its performance.
11. Replacement of fuses and replacement or resetting of circuit breakers.
12. Units operated in incomplete structures.
13. Damage or repairs required as a result of the use of used or recycled refrigerant.

This warranty gives you specific legal rights, and you may also have other rights that may vary from state to state or province to province.

OWNER NAME

ADDRESS OF INSTALLATION

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

INSTALLER NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

DISTRIBUTOR NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

MODEL # & SERIAL #

INSTALLATION DATE

Part No. PWCACHPPH  
3/2013

Printed in USA

For further information about this warranty, contact Goodman Consumer Affairs  
at (877) 254-4729 or by mail to 7401 Security Way, Houston, Texas 77040.

# MULTI-FAMILY RESIDENCE WARRANTY

**Models: GSX11, GSX13, GSX16, VSX13, GSZ11, GSZ13, VSZ13, GPH, GPC**

This warranty applies only to units installed in multi-family residences that are not owner-occupied. A distinct warranty applies to units installed in owner-occupied residences, including multi-family owner-occupied residences.

The unit models listed above, if installed in residences that are not owner-occupied, are warranted by Goodman Manufacturing Company, L.P. ("Goodman") against defects in materials and workmanship under normal use and maintenance, as provided below:

- **To the original registered owner, all parts** are warranted for a period of **10 YEARS**, except as provided below. This warranty applies only if the unit is properly registered with Goodman online within 60 days after the original installation. To register, go to [www.goodmanmfg.com](http://www.goodmanmfg.com) and click "Warranty Registration". Failure by California and Quebec residents to complete the product registration form does not diminish their warranty rights.
- If the above warranty does not apply, then **all parts** of the unit are warranted for a period of **5 YEARS**.

Neither warranty continues after the unit is removed from the location where it was originally installed.

Neither warranty applies to, and no warranty is offered by Goodman on, any unit ordered over the Internet, by telephone or other electronic means unless the unit is installed by a dealer adhering to all applicable federal, state, and local codes, policies and licensing requirements.

Regardless of time of registration, each warranty period referred to above begins on the date of the original installation of the unit. If that date cannot be verified, each warranty period begins three months after the month of manufacture (as indicated by the first four digits of the serial number (yy-mm)).

As its only responsibility, and the customer's only remedy, Goodman will furnish a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance. For warranty credit, the defective part must be returned to a Goodman heating and air conditioning products distributor by a state or province certified or licensed contractor. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the warranty term applying to the original part.

This warranty does not apply to labor, freight, or any other cost associated with the service, repair or operation of the unit. Goodman will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging or labor charges. This warranty does not cover refrigerant.

Goodman is not responsible for:

1. Damage or repairs required as a consequence of faulty installation or application.
2. Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere or other conditions beyond the control of Goodman.
3. Damage or repairs required as a result of the use of components or accessories not compatible with this unit.

**THIS WARRANTY IS PROVIDED IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. WHETHER ANY CLAIM IS BASED ON NEGLIGENCE OR OTHER TORT, BREACH OF WARRANTY OR OTHER BREACH OF CONTRACT, OR ANY OTHER THEORY, IN NO EVENT SHALL WE BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS, LOSS OF USE OF A UNIT OR OTHERWISE.**

4. Units installed outside the United States or its territories, or Canada.
5. Normal maintenance as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement, and lubrication.
6. Parts or accessories not supplied or designated by Goodman.
7. Damage or repairs required as a result of any improper use, maintenance, operation or servicing.
8. Damage or failure to start due to interruption and/or inadequate electrical service.
9. Any damage caused by frozen or broken water pipes in the event of equipment failure.
10. Changes in the appearance of the unit that do not affect its performance.
11. Replacement of fuses and replacement or resetting of circuit breakers.
12. Units operated in incomplete structures.
13. Damage or repairs required as a result of the use of used or recycled refrigerant.

OWNER NAME

ADDRESS OF INSTALLATION

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

INSTALLER NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

DISTRIBUTOR NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

MODEL # & SERIAL #

INSTALLATION DATE

Part No. PWCACHPPH-MFR  
3/2013

Printed in USA

For further information about this warranty, contact Goodman Consumer Affairs  
at (877) 254-4729 or by mail to 7401 Security Way, Houston, Texas 77040.

# COMMERCIAL WARRANTY

**Models: GSX11, GSX13, GSX16, VSX13, GSZ11, GSZ13, VSZ13, GPH, GPC**

This warranty applies only to units installed in buildings other than residences. Distinct warranties apply to units installed in residences.

The unit models listed above, if installed in buildings other than residences, are warranted by Goodman Manufacturing Company, L.P. ("Goodman") against defects in materials and workmanship under normal use and maintenance, as provided below:

- **To the original owner, all parts** are warranted for a period of **5 YEARS**.

This warranty does not continue after the unit is removed from the location where it was originally installed.

This warranty does not apply to, and no warranty is offered by Goodman on, any unit ordered over the Internet, by telephone or other electronic means unless the unit is installed by a dealer adhering to all applicable federal, state, and local codes, policies and licensing requirements.

The warranty period begins on the date of the original installation. If that date cannot be verified, the warranty period begins three months after the month of manufacture (as indicated by the first four digits of the serial number (yymm)).

As its only responsibility, and your only remedy, Goodman will furnish a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance. For warranty credit, the defective part must be returned to a Goodman heating and air conditioning products distributor by a state or province certified or licensed contractor. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the warranty term applying to the original part.

This warranty does not apply to labor, freight, or any other cost associated with the service, repair or operation of the unit. Goodman will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging or labor charges. This warranty does not cover refrigerant.

Goodman is not responsible for:

1. Damage or repairs required as a consequence of faulty installation or application.
2. Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere or other conditions beyond the control of Goodman.
3. Damage or repairs required as a result of the use of components or accessories not compatible with this unit.
4. Units installed outside the United States or its territories, or Canada.
5. Normal maintenance as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement, and lubrication.

6. Parts or accessories not supplied or designated by Goodman.
7. Damage or repairs required as a result of any improper use, maintenance, operation or servicing.
8. Damage or failure to start due to interruption and/or inadequate electrical service.
9. Any damage caused by frozen or broken water pipes in the event of equipment failure.
10. Changes in the appearance of the unit that do not affect its performance.
11. Replacement of fuses and replacement or resetting of circuit breakers.
12. Units operated in incomplete structures.
13. Damage or repairs required as a result of the use of used or recycled refrigerant.

OWNER NAME

ADDRESS OF INSTALLATION

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

INSTALLER NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

DISTRIBUTOR NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

MODEL # & SERIAL #

INSTALLATION DATE

**THIS WARRANTY IS PROVIDED IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. WHETHER ANY CLAIM IS BASED ON NEGLIGENCE OR OTHER TORT, BREACH OF WARRANTY OR OTHER BREACH OF CONTRACT, OR ANY OTHER THEORY, IN NO EVENT SHALL WE BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS, LOSS OF USE OF A UNIT OR OTHERWISE.**

Part No. PWCACHPPH-COM  
3/2013

Printed in USA

For further information about this warranty, contact Goodman Consumer Affairs  
at (877) 254-4729 or by mail to 7401 Security Way, Houston, Texas 77040.

# LIMITED WARRANTY

Models: SSX14, SSX16, SSZ14, SSZ16

This heating or air conditioning unit, if installed in an owner-occupied residence, is warranted by Goodman Manufacturing Company, L.P. ("Goodman") to be free from defects in materials and workmanship under normal use and maintenance as described below:

• **To the original registered owner** and his or her spouse ("owner"), the **COMPRESSOR** is warranted for the owner's **LIFETIME** or for so long as the owner owns the home in which the unit was originally installed (whichever ends first) and **all remaining parts** are warranted for a period of **10 YEARS**, except as provided below. This warranty applies only if both (i) for lifetime warranty coverage on the compressor, the unit is installed with a new outdoor coil or air handler to which it is properly matched by the installer and (ii) the unit is properly registered with Goodman online within 60 days after the original installation. To register, go to [www.goodmanmfg.com](http://www.goodmanmfg.com) and click "Warranty Registration". Failure by California and Quebec residents to complete the product registration form does not diminish their warranty rights.

• If the above warranty does not apply, then **all parts** are warranted for a period of **5 YEARS**.

Neither warranty continues after the unit is removed from the location where it was originally installed.

Neither warranty applies to, and no warranty is offered by Goodman on, any unit ordered over the Internet, by telephone or other electronic means unless the unit is installed by a dealer adhering to all applicable federal, state, and local codes, policies and licensing requirements.

Units installed in buildings other than owner-occupied residences are separately warranted in either Goodman's Multi-Family Residence Warranty (if installed in a multi-family residence not occupied by the owner) or Goodman's Commercial Warranty (if installed in a non-residential building). The Multi-Family Residence Warranty covers all parts for either 10 years (if the unit has been properly registered) or 5 years (if it is not). The Commercial Warranty covers all parts for 5 years. For a copy of either the Multi-Family Residence Warranty or the Commercial Warranty, write to Goodman Manufacturing Company, L.P., 7401 Security Way, Houston, Texas 77040, Attn: Warranty Administration.

Regardless of time of registration, the warranty period begins on the date of the original installation. Where a product is installed in a newly constructed residence, the date of installation is the date the owner purchased the residence from the builder. If that date cannot be verified, the warranty period begins three months after the month of manufacture (as indicated by the first four digits of the serial number (yy-mm)).

As its only responsibility, and your only remedy, Goodman will furnish a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance. For warranty credit, the defective part must be returned to a Goodman heating and air conditioning products distributor by a state or province certified or licensed contractor. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the warranty term applying to the original part.

This warranty does not apply to labor, freight, or any other cost associated with the service, repair or operation of the unit. Goodman will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging or labor charges. This warranty does not cover refrigerant.

This warranty is in lieu of all other express warranties. **ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS WARRANTY.** Some states and provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

**GOODMAN SHALL IN NO EVENT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO EXTRA UTILITY EXPENSES OR DAMAGES TO PROPERTY.** Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you.

Goodman is not responsible for:

1. Damage or repairs required as a consequence of faulty installation or application.
2. Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere or other conditions beyond the control of Goodman.
3. Damage or repairs required as a result of the use of components or accessories not compatible with this unit.
4. Units installed outside the United States or its territories, or Canada.
5. Normal maintenance as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement, and lubrication.
6. Parts or accessories not supplied or designated by Goodman.
7. Damage or repairs required as a result of any improper use, maintenance, operation or servicing.
8. Damage or failure to start due to interruption and/or inadequate electrical service.
9. Any damage caused by frozen or broken water pipes in the event of equipment failure.
10. Changes in the appearance of the unit that do not affect its performance.
11. Replacement of fuses and replacement or resetting of circuit breakers.
12. Units operated in incomplete structures.
13. Damage or repairs required as a result of the use of used or recycled refrigerant.

This warranty gives you specific legal rights, and you may also have other rights that may vary from state to state or province to province.

OWNER NAME

ADDRESS OF INSTALLATION

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

INSTALLER NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

DISTRIBUTOR NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

OUTDOOR UNIT

MODEL # & SERIAL #

INSTALLATION DATE

INDOOR UNIT

MAKE

MODEL # & SERIAL #

INSTALLATION DATE

Part No. PWCACHPCF  
3/2013

Printed in the USA

For further information about this warranty, contact Goodman Consumer Affairs  
at (877) 254-4729 or by mail to 7401 Security Way, Houston, Texas 77040.

# MULTI-FAMILY RESIDENCE WARRANTY

**Models: SSX14, SSX16, SSZ14, SSZ16**

This warranty applies only to units installed in multi-family residences that are not owner-occupied. A distinct warranty applies to units installed in owner-occupied residences, including multi-family owner-occupied residences.

The unit models listed above, if installed in residences that are not owner-occupied, are warranted by Goodman Manufacturing Company, L.P. ("Goodman") against defects in materials and workmanship under normal use and maintenance, as provided below:

- **To the original registered owner, all parts** are warranted for a period of **10 YEARS**, except as provided below. This warranty applies only if the unit is properly registered with Goodman online within 60 days after the original installation. To register, go to [www.goodmanmfg.com](http://www.goodmanmfg.com) and click "Warranty Registration". Failure by California and Quebec residents to complete the product registration form does not diminish their warranty rights.
- If the above warranty does not apply, then **all parts** of the unit are warranted for a period of **5 YEARS**.

Neither warranty continues after the unit is removed from the location where it was originally installed.

Neither warranty applies to, and no warranty is offered by Goodman on, any unit ordered over the Internet, by telephone or other electronic means unless the unit is installed by a dealer adhering to all applicable federal, state, and local codes, policies and licensing requirements.

Regardless of time of registration, each warranty period referred to above begins on the date of the original installation of the unit. If that date cannot be verified, each warranty period begins three months after the month of manufacture (as indicated by the first four digits of the serial number (yymm)).

As its only responsibility, and the customer's only remedy, Goodman will furnish a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance. For warranty credit, the defective part must be returned to a Goodman heating and air conditioning products distributor by a state or province certified or licensed contractor. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the warranty term applying to the original part.

This warranty does not apply to labor, freight, or any other cost associated with the service, repair or operation of the unit. Goodman will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging or labor charges. This warranty does not cover refrigerant.

Goodman is not responsible for:

1. Damage or repairs required as a consequence of faulty installation or application.
2. Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere or other conditions beyond the control of Goodman.
3. Damage or repairs required as a result of the use of components or accessories not compatible with this unit.
4. Units installed outside the United States or its territories, or Canada.

5. Normal maintenance as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement, and lubrication.
6. Parts or accessories not supplied or designated by Goodman.
7. Damage or repairs required as a result of any improper use, maintenance, operation or servicing.
8. Damage or failure to start due to interruption and/or inadequate electrical service.
9. Any damage caused by frozen or broken water pipes in the event of equipment failure.
10. Changes in the appearance of the unit that do not affect its performance.
11. Replacement of fuses and replacement or resetting of circuit breakers.
12. Units operated in incomplete structures.
13. Damage or repairs required as a result of the use of used or recycled refrigerant.

OWNER NAME

ADDRESS OF INSTALLATION

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

INSTALLER NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

DISTRIBUTOR NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

OUTDOOR UNIT

MODEL # & SERIAL #

INSTALLATION DATE

INDOOR UNIT

MAKE

MODEL # & SERIAL #

INSTALLATION DATE

**THIS WARRANTY IS PROVIDED IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. WHETHER ANY CLAIM IS BASED ON NEGLIGENCE OR OTHER TORT, BREACH OF WARRANTY OR OTHER BREACH OF CONTRACT, OR ANY OTHER THEORY, IN NO EVENT SHALL WE BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS, LOSS OF USE OF A UNIT OR OTHERWISE.**

Part No. PWCACHPCF-MFR  
3/2013

Printed in the USA

For further information about this warranty, contact Goodman Consumer Affairs  
at (877) 254-4729 or by mail to 7401 Security Way, Houston, Texas 77040.

# COMMERCIAL WARRANTY

**Models: SSX14, SSX16, SSZ14, SSZ16**

This warranty applies only to units installed in buildings other than residences. Distinct warranties apply to units installed in residences.

The unit models listed above, if installed in buildings other than residences, are warranted by Goodman Manufacturing Company, L.P. ("Goodman") against defects in materials and workmanship under normal use and maintenance, as provided below:

- **To the original owner all parts** are warranted for a period of **5 YEARS**.

This warranty does not continue after the unit is removed from the location where it was originally installed.

This warranty does not apply to, and no warranty is offered by Goodman on, any unit ordered over the Internet, by telephone or other electronic means unless the unit is installed by a dealer adhering to all applicable federal, state, and local codes, policies and licensing requirements.

The warranty period begins on the date of the original installation. If that date cannot be verified, the warranty period begins three months after the month of manufacture (as indicated by the first four digits of the serial number (yyymm)).

As its only responsibility, and your only remedy, Goodman will furnish a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance. For warranty credit, the defective part must be returned to a Goodman heating and air conditioning products distributor by a state or province certified or licensed contractor. Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the warranty term applying to the original part.

This warranty does not apply to labor, freight, or any other cost associated with the service, repair or operation of the unit. Goodman will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging or labor charges. This warranty does not cover refrigerant.

Goodman is not responsible for:

1. Damage or repairs required as a consequence of faulty installation or application.
2. Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere or other conditions beyond the control of Goodman.
3. Damage or repairs required as a result of the use of components or accessories not compatible with this unit.
4. Units installed outside the United States or its territories, or Canada.
5. Normal maintenance as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement, and lubrication.
6. Parts or accessories not supplied or designated by Goodman.

7. Damage or repairs required as a result of any improper use, maintenance, operation or servicing.
8. Damage or failure to start due to interruption and/or inadequate electrical service.
9. Any damage caused by frozen or broken water pipes in the event of equipment failure.
10. Changes in the appearance of the unit that do not affect its performance.
11. Replacement of fuses and replacement or resetting of circuit breakers.
12. Units operated in incomplete structures.
13. Damage or repairs required as a result of the use of used or recycled refrigerant.

OWNER NAME

ADDRESS OF INSTALLATION

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

INSTALLER NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

DISTRIBUTOR NAME

CITY / STATE-PROVINCE / ZIP-POSTAL CODE

PHONE # / FAX #

OUTDOOR UNIT

MODEL # & SERIAL #

INSTALLATION DATE

INDOOR UNIT

MAKE

MODEL # & SERIAL #

INSTALLATION DATE

**THIS WARRANTY IS PROVIDED IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. WHETHER ANY CLAIM IS BASED ON NEGLIGENCE OR OTHER TORT, BREACH OF WARRANTY OR OTHER BREACH OF CONTRACT, OR ANY OTHER THEORY, IN NO EVENT SHALL WE BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS, LOSS OF USE OF A UNIT OR OTHERWISE.**

Part No. PWCACHPCF-COM  
3/2013

Printed in the USA

For further information about this warranty, contact Goodman Consumer Affairs  
at (877) 254-4729 or by mail to 7401 Security Way, Houston, Texas 77040.



Turn to the experts



ENJOY YOUR NEW HOME  
WITH COMFORT YOU CAN  
COUNT ON: CARRIER



# TO BE THE BEST, YOU ASSOCIATE WITH THE BEST.

Your builder has a reputation for crafting great homes by associating with the best in the business every step of the way – from architects who design great floorplans, to detail-oriented building crews, electricians, plumbers and painters. And, when it comes to heating, cooling and indoor air quality, they have turned to the experts at Carrier for comfort you can truly depend on.



## We Didn't Just Perfect Comfort... Our Founder Invented It

When Willis Carrier invented modern air conditioning in 1902, he not only pioneered an industry, he also initiated a series of “firsts” and “bests” that define Carrier today: innovative product engineering, environmentally sensitive technology, and bold leadership.



If you can think of a new, innovative, or advanced HVAC technology, it's likely that we played a major role in bringing it about. We were green before green was popular, always on the leading edge, and always willing to invest in and bring to market advanced technologies that respond to a homeowner's desire for comfort, efficiency, and cost savings.



## Product Quality: Above and Beyond

Our reputation for product quality and reliability are due to extensive testing and verification procedures before, during and after production. That's why Carrier products are some of the most reliable on the market.

- Our assembly line testing includes the most rigid standards in the industry.
- A Carrier air conditioner or heat pump will undergo more than 60 tests and verification procedures before production... and 34 additional tests during production, including 20 that are performed on every single unit.
- A typical Carrier furnace undergoes 13 additional tests in addition to industry mandatory tests.
- Our in-house reliability testing facilities occupy more than 12,000 square feet (and that doesn't include our outside testing and field testing!).

# CARRIER OFFERS CHOICES. LOTS OF CHOICES.

With the Infinity®System and advanced technologies such as Greenspeed®intelligence, Comfort Heat Technology® feature and Ideal Humidity System™ technology, our systems offer innovation and unsurpassed standards of excellence. And whether you want a highly sophisticated, top-of-the-line system with all of the bells and whistles, or a cost-efficient system that covers your basic heating and cooling needs, our extremely diverse product line allows you to select exactly what you need for comfort...and your budget.

## The Components of Comfort:

### Perfectly Matched for Enhanced Comfort, Efficiency and Performance

No matter what level of performance you expect, Carrier products are designed to work seamlessly as a system to deliver the comfort you deserve.



**Indoor Units** – Forced-air systems are usually built around an indoor unit, such as a furnace or fan coil. The Infinity®gas furnace with Greenspeed®intelligence is our gold standard for both industry-leading efficiency and comfort. If your system requires an all-electric indoor unit, a Carrier fan coil can improve split-system cooling efficiency (SEER) by up to two full points.

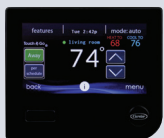


**Outdoor Units** – The outdoor unit – an air conditioner or heat pump – is matched with a furnace or fan coil for year-round comfort. Our Infinity®air conditioners and heat pumps offer innovation, advanced technology and when properly matched with an appropriate indoor unit, enhanced summertime humidity control.

## HEALTHY HOMES



**Healthy Home Air** – Indoor air quality can be greatly enhanced with the addition of an air purifier, humidifier, ventilator and UV lights. The Infinity®air purifier uses Captures & Kills® technology to inactivate 99% of select airborne pathogens trapped by the MERV 15 filter, including coronavirus, bacteria and other pathogens.\*



**Comfort Control** – The Infinity®system control can unlock the full potential of your complete Infinity system. It's the brains behind a Greenspeed intelligence system, and it offers wireless, remote operation via a smart device or computer.



**Zoning** – Zoning provides the best control for custom comfort in up to three or eight areas of the home.

\* The Infinity®air purifier has demonstrated effectiveness against the murine coronavirus, based on third-party testing (2020) showing a >99% inactivation, which is a virus similar to the human novel coronavirus (SARS-CoV-2) that causes COVID-19. Therefore, the Infinity air purifier can be expected to be effective against SARS-CoV-2 when used in accordance with its directions for use. Third-party testing (2012, 2007) also shows ≥99% inactivation for the type of virus that causes common colds, Streptococcus pyogenes and human influenza. Airborne particles must flow through your HVAC system and be trapped by the MERV 15 Infinity filter to be inactivated at 99%. Learn how it works at [Carrier.com/purifier](http://Carrier.com/purifier).

# MORE THAN A CENTURY OF COOL

In creating the world's first modern air conditioning system in 1902, Willis Carrier forever changed indoor life. More than a century later, the corporation that bears his name takes inspiration from his example. Carrier strives to improve on our founder's breakthroughs, introducing new technologies that make life at home even cooler.

Today, a nationwide network of experts continues to advance Willis Carrier's lifework. Your expert Carrier dealer is equipped to evaluate your home and create a customized system designed around your lifestyle.



Turn to the experts

[carrier.com](https://www.carrier.com) 1-800-CARRIER

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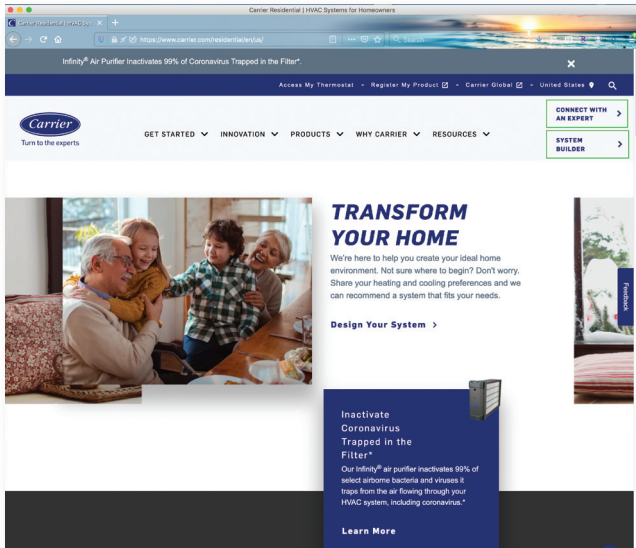
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Third-party trademarks and logos are the property of their respective owners.



Turn to the experts

# CARRIER.COM: AN INVITING AND IMMERSIVE DIGITAL EXPERIENCE



From the moment you arrive at our landing page, Carrier.com delivers an inviting, all-enveloping and immersive digital experience. We've fine-tuned our platform to meet the needs of today's homeowners who now, more than ever, are depending upon online content to drive their decisions. Here are some highlights:

## MOBILE-OPTIMIZED CONTENT

Carrier.com is optimized for mobile, so you can better navigate content regardless of their preferred device.

## GUIDED PRODUCT PERSONALIZATION

Our online system builder creates customized, recommended systems guided by your preferences so you can learn how your requirements match up with our products.

## CONTENT YOU CAN REALLY UNDERSTAND

Consumer-friendly language and visuals describe products, heating and cooling facts, and our brand story in words you can really understand.

## RATINGS AND REVIEWS

An emphasis on ratings and reviews provides real-world feedback and information from homeowners who have actually used and experienced our products.

## EASY-TO-NAVIGATE PRODUCT PAGES

Our easy-to-navigate product pages begin with consumer education on heating and cooling basics, so you can learn which products are right for you before you start your search.

## DIGGING DEEPER

Carrier.com includes video content and links to product literature for a deeper dive into specific technologies and products that match up to your needs.

## HOMEOWNER RESOURCES

Our homeowner resources page serves up additional information about product warranties, rebates, energy savings registering your new system and more.

[carrier.com](https://www.carrier.com) 1-800-CARRIER

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Manufacturer reserves the right to discontinue, or change at any time, specifications or designs without notice or without incurring obligations. Third-party trademarks and logos are the property of their respective owners.



Turn to the experts

# COMFORT YOU CAN COUNT ON



## Peace of Mind

Every Carrier home comfort product is backed by outstanding warranty protection. When it comes to such a major investment, there's no better gauge of quality. Our warranty coverage gives you exceptional protection and provides lasting peace of mind for years to come.

As the original owner, your new Carrier products are covered by a 10-year parts limited warranty. The limited warranty period is five years if not registered within 90 days of installation except in jurisdictions where warranty benefits cannot be conditioned upon registration. See limited warranty certificates at [carrier.com](http://carrier.com) or on the following pages for complete details and restrictions.

Rest assured; you're covered! Your builder has taken the necessary steps to register your Carrier products. Congratulations on your new home and welcome to the Carrier home comfort family.

### Limited Warranty for Fan Coil

**FOR WARRANTY SERVICE OR REPAIR:**  
Contact the installer. You may be able to find the installer's name on the equipment or in your Owner's Packet.

**PRODUCT REGISTRATION:** Register your product online at [www.carrier.com](http://www.carrier.com) or call 1-800-221-7627. [Print this document for your records.](#)

**PRODUCT REGISTRATION:** You can register your product online at [www.carrier.com](http://www.carrier.com). Retain this document for your records.

Model Number \_\_\_\_\_ Serial Number \_\_\_\_\_  
Date of Installation \_\_\_\_\_ Installed by \_\_\_\_\_  
Name of Owner \_\_\_\_\_ Address of Installation \_\_\_\_\_

CAC/ESP (hereinafter "Carrier") warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on the date of original installation. If a part fails due to defect during the applicable warranty period, Carrier will provide a new or re-manufactured part, at Carrier's option, to replace the failed defective part at no charge for the part. Alternatively, and at its option, the Company will provide a credit in the amount of the then factory selling price for a new replacement part toward the retail purchase price of a new Carrier product. Except as otherwise stated herein, these are Carrier's exclusive obligations under this warranty for a product failure. This limited warranty is subject to all provisions, conditions, limitations and exclusions listed below and in the warranty (if any) of this document.

**RESIDENTIAL APPLICATIONS:**  
This warranty is to the original purchasing owner and subsequent owners only to the extent and as stated in the Warranty Conditions and below. The limited warranty period is five years, depending on the part and the climate, as is shown in the table below.

Part	Warranty Period
Indoor Coil	5 years
Outdoor Coil	5 years
Condenser Coil	5 years
Evaporator Coil	5 years

IF properly registered within 90 days of original installation, otherwise 5 years (except in California and Quebec and other jurisdictions that prohibit warranty benefits conditioned on registration). See Warranty Conditions below.

**OTHER APPLICATIONS:**  
The warranty period is five years on the compressor, and one (1) year on all other parts. The warranty is to the original owner only and is not available for subsequent owners.

**LEGAL REMEDIES:** The warranty only to the Company in writing, by certified or registered letter to Carrier Corporation, Warranty Claims, P.O. Box 4605, Syracuse, New York 13221. If not written or completed with the product, during the defect or complaint and a specific request for repair, replacement, or other correction of the product under warranty, mailed at least thirty (30) days before pursuing any legal rights or remedies.

### Limited Warranty Certificate

**Covered Products: Residential Evaporator Coils (See Chart Below)**

FOR WARRANTY SERVICE OR REPAIR:  
Contact the installer or a Carrier dealer. You may be able to find the installer's name on the equipment or in your Owner's Packet. You can also find a Carrier dealer online at [www.carrier.com](http://www.carrier.com).

**PRODUCT REGISTRATION:** Register your product online at [www.carrier.com](http://www.carrier.com). Retain this document for your records.

Model No. \_\_\_\_\_ Serial No. \_\_\_\_\_  
Date of Installation \_\_\_\_\_ Installed by \_\_\_\_\_  
Name of Owner \_\_\_\_\_ Address of Installation \_\_\_\_\_

CAC/ESP (hereinafter "Carrier") warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on the date of original installation. If a part fails due to defect during the applicable warranty period, Carrier will provide a new or re-manufactured part, at Carrier's option, to replace the failed defective part at no charge for the part. Alternatively, and at its option, the Company will provide a credit in the amount of the then factory selling price for a new replacement part toward the retail purchase price of a new Carrier product. Except as otherwise stated herein, these are Carrier's exclusive obligations under this warranty for a product failure. This limited warranty is subject to all provisions, conditions, limitations and exclusions listed below and in the warranty (if any) of this document.

**RESIDENTIAL APPLICATIONS:**  
This warranty is to the original purchasing owner and subsequent owners only to the extent and as stated in the Warranty Conditions and below. The limited warranty period is five years, depending on the part and the climate, as is shown in the table below.

Part	Warranty Period
Indoor Coil	5 years
Outdoor Coil	5 years
Condenser Coil	5 years
Evaporator Coil	5 years

IF properly registered within 90 days of original installation, otherwise 5 years (except in California and Quebec and other jurisdictions that prohibit warranty benefits conditioned on registration). See Warranty Conditions below.

**OTHER APPLICATIONS:**  
The warranty period is five years on the compressor, and one (1) year on all other parts. The warranty is to the original owner only and is not available for subsequent owners.

**LEGAL REMEDIES:** The warranty only to the Company in writing, by certified or registered letter to Carrier Corporation, Warranty Claims, P.O. Box 4605, Syracuse, New York 13221. If not written or completed with the product, during the defect or complaint and a specific request for repair, replacement, or other correction of the product under warranty, mailed at least thirty (30) days before pursuing any legal rights or remedies.

### Limited Warranty for Air Conditioner & Heat Pump Condensing Units with R-410A Refrigerant

**FOR WARRANTY SERVICE OR REPAIR FOLLOW THESE STEPS IN ORDER:**  
FIRST: Contact the installer. You may be able to find the installer's name on the equipment or in your Owner's Packet.  
SECOND: For additional help finding a servicing dealer, contact CAC/ESP, Consumer Relations, Phone 1-800-221-7627.  
THIRD: If you cannot find a servicing dealer, contact CAC/ESP, Consumer Relations, Phone 1-800-221-7627. [Print this document for your records.](#)

**PRODUCT REGISTRATION:** Register your product online at [www.carrier.com](http://www.carrier.com) or call 1-800-221-7627. [Print this document for your records.](#)

**PRODUCT REGISTRATION:** You can register your product online at [www.carrier.com](http://www.carrier.com). Retain this document for your records.

Model Number \_\_\_\_\_ Serial Number \_\_\_\_\_  
Date of Installation \_\_\_\_\_ Installed by \_\_\_\_\_  
Name of Owner \_\_\_\_\_ Address of Installation \_\_\_\_\_

CAC/ESP (hereinafter "Carrier") warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on the date of original installation. If a part fails due to defect during the applicable warranty period, Carrier will provide a new or re-manufactured part, at Carrier's option, to replace the failed defective part at no charge for the part. Alternatively, and at its option, the Company will provide a credit in the amount of the then factory selling price for a new replacement part toward the retail purchase price of a new Carrier product. Except as otherwise stated herein, these are Carrier's exclusive obligations under this warranty for a product failure. This limited warranty is subject to all provisions, conditions, limitations and exclusions listed below and in the warranty (if any) of this document.

**RESIDENTIAL APPLICATIONS:**  
This warranty is to the original purchasing owner and subsequent owners only to the extent and as stated in the Warranty Conditions and below. The limited warranty period is five years, depending on the part and the climate, as is shown in the table below.

Part	Warranty Period
Indoor Coil	5 years
Outdoor Coil	5 years
Condenser Coil	5 years
Evaporator Coil	5 years

IF properly registered within 90 days of original installation, otherwise 5 years (except in California and Quebec and other jurisdictions that prohibit warranty benefits conditioned on registration). See Warranty Conditions below.

**OTHER APPLICATIONS:**  
The warranty period is five years on the compressor, and one (1) year on all other parts. The warranty is to the original owner only and is not available for subsequent owners.

**LEGAL REMEDIES:** The warranty only to the Company in writing, by certified or registered letter to Carrier Corporation, Warranty Claims, P.O. Box 4605, Syracuse, New York 13221. If not written or completed with the product, during the defect or complaint and a specific request for repair, replacement, or other correction of the product under warranty, mailed at least thirty (30) days before pursuing any legal rights or remedies.

### Limited Warranty for Condensing Gas Furnace with Tube and Fin Secondary Heat Exchanger

**FOR WARRANTY SERVICE OR REPAIR:**  
Contact the installer or a Carrier dealer. You may be able to find the installer's name on the equipment or in your Owner's Packet. You can also find a Carrier dealer online at [www.carrier.com](http://www.carrier.com).

**PRODUCT REGISTRATION:** Register your product online at [www.carrier.com](http://www.carrier.com). Retain this document for your records.

Model Number \_\_\_\_\_ Serial Number \_\_\_\_\_  
Date of Installation \_\_\_\_\_ Installed by \_\_\_\_\_  
Name of Owner \_\_\_\_\_ Address of Installation \_\_\_\_\_

CARRIER CORPORATION (hereinafter "Carrier") warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on the date of original installation. If a part fails due to defect during the applicable warranty period, Carrier will provide a new or re-manufactured part, at Carrier's option, to replace the failed defective part at no charge for the part. Alternatively, and at its option, the Company will provide a credit in the amount of the then factory selling price for a new replacement part toward the retail purchase price of a new Carrier product. Except as otherwise stated herein, these are Carrier's exclusive obligations under this warranty for a product failure. This limited warranty is subject to all provisions, conditions, limitations and exclusions listed below and in the warranty (if any) of this document.

**RESIDENTIAL APPLICATIONS:**  
This warranty is to the original purchasing owner and subsequent owners only to the extent and as stated in the Warranty Conditions and below. The limited warranty period is five years, depending on the part and the climate, as is shown in the table below.

Part	Warranty Period
Indoor Coil	5 years
Outdoor Coil	5 years
Condenser Coil	5 years
Evaporator Coil	5 years

IF properly registered within 90 days of original installation, otherwise 5 years (except in California and Quebec and other jurisdictions that prohibit warranty benefits conditioned on registration). See Warranty Conditions below.

**OTHER APPLICATIONS:**  
The warranty period is five years on the compressor, and one (1) year on all other parts. The warranty is to the original owner only and is not available for subsequent owners.

**LEGAL REMEDIES:** The warranty only to the Company in writing, by certified or registered letter to Carrier Corporation, Warranty Claims, P.O. Box 4605, Syracuse, New York 13221. If not written or completed with the product, during the defect or complaint and a specific request for repair, replacement, or other correction of the product under warranty, mailed at least thirty (30) days before pursuing any legal rights or remedies.

### Limited Warranty for Non-Condensing Gas Furnace

**FOR WARRANTY SERVICE OR REPAIR:**  
Contact the installer or a Carrier dealer. You may be able to find the installer's name on the equipment or in your Owner's Packet. You can also find a Carrier dealer online at [www.carrier.com](http://www.carrier.com).

**PRODUCT REGISTRATION:** Register your product online at [www.carrier.com](http://www.carrier.com). Retain this document for your records.

Model Number \_\_\_\_\_ Serial Number \_\_\_\_\_  
Date of Installation \_\_\_\_\_ Installed by \_\_\_\_\_  
Name of Owner \_\_\_\_\_ Address of Installation \_\_\_\_\_

CARRIER CORPORATION (hereinafter "Carrier") warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on the date of original installation. If a part fails due to defect during the applicable warranty period, Carrier will provide a new or re-manufactured part, at Carrier's option, to replace the failed defective part at no charge for the part. Alternatively, and at its option, the Company will provide a credit in the amount of the then factory selling price for a new replacement part toward the retail purchase price of a new Carrier product. Except as otherwise stated herein, these are Carrier's exclusive obligations under this warranty for a product failure. This limited warranty is subject to all provisions, conditions, limitations and exclusions listed below and in the warranty (if any) of this document.

**RESIDENTIAL APPLICATIONS:**  
This warranty is to the original purchasing owner and subsequent owners only to the extent and as stated in the Warranty Conditions and below. The limited warranty period is five years, depending on the part and the climate, as is shown in the table below.

Part	Warranty Period
Indoor Coil	5 years
Outdoor Coil	5 years
Condenser Coil	5 years
Evaporator Coil	5 years

IF properly registered within 90 days of original installation, otherwise 5 years (except in California and Quebec and other jurisdictions that prohibit warranty benefits conditioned on registration). See Warranty Conditions below.

**OTHER APPLICATIONS:**  
The warranty period is five years on the compressor, and one (1) year on all other parts. The warranty is to the original owner only and is not available for subsequent owners.

**LEGAL REMEDIES:** The warranty only to the Company in writing, by certified or registered letter to Carrier Corporation, Warranty Claims, P.O. Box 4605, Syracuse, New York 13221. If not written or completed with the product, during the defect or complaint and a specific request for repair, replacement, or other correction of the product under warranty, mailed at least thirty (30) days before pursuing any legal rights or remedies.

# Limited Warranty for Air Conditioner & Heat Pump Condensing Units with R-410A Refrigerant

## FOR WARRANTY SERVICE OR REPAIR FOLLOW THESE STEPS IN ORDER:

**FIRST:** Contact the installer. You may find the installer's name on the equipment or in your Owner's Packet.

**SECOND:** For additional help finding a servicing dealer, contact: CAC / BDP, Consumer Relations at 1-800-227-7437

**PRODUCT REGISTRATION:** Register your product online at <http://www.cac-bdp-all.com/> or call 1-800-227-7437. **Retain this document for your records.**

**PRODUCT REGISTRATION:** You can register your product online at <http://www.cac-bdp-all.com/>.

Model Number \_\_\_\_\_ Serial Number \_\_\_\_\_  
Date of Installation \_\_\_\_\_ Installed by \_\_\_\_\_  
Name of Owner \_\_\_\_\_ Address of Installation \_\_\_\_\_  
\_\_\_\_\_

CAC/BDP (hereinafter "Company") warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on the date of original installation. If a part fails due to defect during the applicable warranty period Company will provide a new or remanufactured part, at Company's option, to replace the failed defective part at no charge for the part. Alternatively, and at its option, the Company will provide a credit in the amount of the then factory selling price for a new equivalent part toward the retail purchase price of a new Company product. Except as otherwise stated herein, those are Company's exclusive obligations under this warranty for a product failure. This limited warranty is subject to all provisions, conditions, limitations and exclusions listed below and on the reverse (if any) of this document.

### RESIDENTIAL APPLICATIONS

This warranty is to the original purchasing owner and subsequent owners only to the extent and as stated in the Warranty Conditions and below. The limited warranty period in years, depending on the part and the claimant, is as shown in the table below.

Product	Item	Limited Warranty (Years)	
		Original Owner	Subsequent Owners
Air Conditioner or Heat Pump Condensing Unit	Parts	10* (or 5)	5
	Compressor	10* (or 5)	5

\* If properly registered within 90 days of original installation, otherwise 5 years (except in California and Quebec and other jurisdictions that prohibit warranty benefits conditioned on registration). See Warranty Conditions below.

### OTHER APPLICATIONS

The warranty period is five (5) years on the compressor, and one (1) year on all other parts. The warranty is to the original owner only and is not available for subsequent owners.

**LEGAL REMEDIES:** The owner **must** notify the Company in writing, by certified or registered letter to CAC/BDP, Warranty Claims, P.O. Box 4808, Syracuse, New York 13221, of any defect or complaint with the product, stating the defect or complaint and a specific request for repair, replacement, or other correction of the product under warranty, mailed at least thirty (30) days before pursuing any legal rights or remedies.



**WARRANTY CONDITIONS:**

1. To obtain the longer warranty periods as shown in the table under original owner, the product must be properly registered at [www.cac-bdp.com](http://www.cac-bdp.com) within ninety (90) days of original installation. In jurisdictions where warranty benefits conditioned on registration are prohibited by law, registration is not required and the longer warranty period shown will apply.
2. Where a product is installed in a newly constructed home, the date of installation is the date the homeowner purchased the home from the builder.
3. If the date of original installation cannot be verified, then the warranty period begins ninety (90) days from the date of product manufacture (as indicated by the model and serial number). Proof of purchase may be required at time of service.
4. The limited parts warranty periods as shown in the table under Subsequent Owners do not require registration.
5. Product must be installed properly and by a licensed HVAC technician.
6. The warranty applies only to products remaining in their original installation location.
7. Installation, use, care, and maintenance must be normal and in accordance with instructions contained in the Installation Instructions, Owner's Manual and Company's service information.
8. Defective parts must be returned to the distributor through a registered servicing dealer for credit.

**LIMITATIONS OF WARRANTIES: ALL IMPLIED WARRANTIES AND/OR CONDITIONS (INCLUDING IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE OR PURPOSE) ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION LASTS, SO THE ABOVE MAY NOT APPLY TO YOU. THE EXPRESS WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON, WHATSOEVER.**

**THIS WARRANTY DOES NOT COVER:**

1. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts, or replacement parts, or new units.
2. Any product not installed pursuant to applicable regional efficiency standards issued by the Department of Energy.
3. Any product purchased over the Internet.
4. Normal maintenance as outlined in the installation and servicing instructions or Owner's Manual, including filter cleaning and/or replacement and lubrication.
5. Failure, damage or repairs due to faulty installation, misapplication, abuse, improper servicing, unauthorized alteration or improper operation.
6. Failure to start or damages due to voltage conditions, blown fuses, open circuit breakers, or the inadequacy, unavailability, or interruption of electrical, Internet service provider, or mobile device carrier service or your home network.
7. Failure or damage due to floods, winds, fires, lightning, accidents, corrosive environments (rust, etc) or other conditions beyond the control of Company.
8. Parts not supplied or designated by Company, or damages resulting from their use.
9. Products installed outside the U.S.A. or Canada.
10. Electricity or fuel costs, or increases in electricity or fuel costs from any reason whatsoever, including additional or unusual use of supplemental electric heat.
11. Any cost to replace, refill or dispose of refrigerant, including the cost of refrigerant.
12. **ANY SPECIAL, INDIRECT OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER.**  
Some states or provinces do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.





Turn to the experts

# CARRIER CORPORATION

## Limited Warranty for Condensing Gas Furnace with Tube and Fin Secondary Heat Exchanger

### FOR WARRANTY SERVICE OR REPAIR:

Contact the installer or a Carrier dealer. You may be able to find the installer's name on the equipment or in your Owner's Packet. You can also find a Carrier dealer online at [www.carrier.com](http://www.carrier.com).

For additional help, contact: Carrier Corporation, Consumer Relations, Phone 1-800-227-7437.

**PRODUCT REGISTRATION:** Register your product online at [www.carrier.com](http://www.carrier.com). **Retain this document for your records.**

Model Number. _____ / _____ / _____	Serial Number _____	Series: _____	Infinity (Model#) _____	<div style="border: 1px solid black; width: 20px; height: 20px; display: inline-block;"></div>
			Performance (Model#) _____	
			Comfort (Model#) _____	
Date of Installation _____		Installed by _____		
Name of Owner _____		Address of Installation _____		

Carrier Corporation (hereinafter "Company") warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on the date of original installation. If a part fails due to defect during the applicable warranty period Company will provide a new or remanufactured part, at Company's option, to replace the failed defective part at no charge for the part. Alternatively, and at its option, the Company will provide a credit in the amount of the then factory selling price for a new equivalent part toward the retail purchase price of a new Company product. Except as otherwise stated herein, those are Company's exclusive obligations under this warranty for a product failure. This limited warranty is subject to all provisions, conditions, limitations and exclusions listed below and on the reverse (if any) of this document.

### RESIDENTIAL APPLICATIONS

This warranty is to the original purchasing owner and subsequent owners only to the extent and as stated in the Warranty Conditions and below. The limited warranty period in years, depending on the part and the claimant, is as shown in the table below.

Series	Item	Limited Warranty (Years)	
		Original Owner	Subsequent Owners
Infinity, Performance, Comfort (59SC5)	Parts	10* (or 5)	5
	Heat Exchanger	Life** (or 20)	20
Comfort (59SC2, 59SU5)	Parts	10* (or 5)	5
	Heat Exchanger	20	20

\* If properly registered within 90 days of original installation, otherwise 5 years (except in California and Quebec and other jurisdictions that prohibit warranty benefits conditioned on registration). See Warranty Conditions below.

\*\* If properly registered within 90 days of original installation, otherwise 20 years (except in California and Quebec and other jurisdictions that prohibit warranty benefits conditioned on registration). See Warranty Conditions below.

### OTHER APPLICATIONS

The warranty period is twenty (20) years on the heat exchanger, and one (1) year on all other parts. The warranty is to the original owner only and is not available for subsequent owners.

**LEGAL REMEDIES:** The owner must notify the Company in writing, by certified or registered letter to Carrier Corporation, Warranty Claims, P.O. Box 4808, Syracuse, New York 13221, of any defect or complaint with the product, stating the defect or complaint and a specific request for repair, replacement, or other correction of the product under warranty, mailed at least thirty (30) days before pursuing any legal rights or remedies.





Turn to the experts

# CARRIER CORPORATION

## WARRANTY CONDITIONS:

1. To obtain the longer warranty periods as shown in the table under original owner, the product must be properly registered at [www.carrier.com](http://www.carrier.com) within ninety (90) days of original installation. In jurisdictions where warranty benefits conditioned on registration are prohibited by law, registration is not required and the longer warranty period shown will apply.
2. Where a product is installed in a newly constructed home, the date of installation is the date the homeowner purchased the home from the builder.
3. If the date of original installation cannot be verified, then the warranty period begins ninety (90) days from the date of product manufacture (as indicated by the model and serial number). Proof of purchase may be required at time of service.
4. The limited parts warranty periods as shown in the table under subsequent owners do not require registration.
5. Product must be installed properly and by a licensed HVAC technician.
6. The warranty applies only to products remaining in their original installation location.
7. Installation, use, care, and maintenance must be normal and in accordance with instructions contained in the Installation Instructions, Owner's Manual and Company's service information.
8. Defective parts must be returned to the distributor through a registered servicing dealer for credit.

**LIMITATIONS OF WARRANTIES:** ALL IMPLIED WARRANTIES AND/OR CONDITIONS (INCLUDING IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE OR PURPOSE) ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION LASTS, SO THE ABOVE MAY NOT APPLY TO YOU. THE EXPRESS WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON, WHATSOEVER.

## THIS WARRANTY DOES NOT COVER:

1. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts, or replacement parts, or new units.
2. Any product not installed pursuant to applicable regional efficiency standards issued by the Department of Energy.
3. Any product purchased over the Internet.
4. Normal maintenance as outlined in the installation and servicing instructions or Owner's Manual, including filter cleaning and/or replacement and lubrication.
5. Failure, damage or repairs due to faulty installation, misapplication, abuse, improper servicing, unauthorized alteration or improper operation.
6. Failure to start or damages due to voltage conditions, blown fuses, open circuit breakers, or the inadequacy, unavailability, or interruption of electrical, Internet service provider, or mobile device carrier service or your home network.
7. Failure or damage due to floods, winds, fires, lightning, accidents, corrosive environments (rust, etc) or other conditions beyond the control of Company.
8. Parts not supplied or designated by Company, or damages resulting from their use.
9. Products installed outside the U.S.A. or Canada.
10. Electricity or fuel costs, or increases in electricity or fuel costs from any reason whatsoever, including additional or unusual use of supplemental electric heat.
11. Any cost to replace, refill or dispose of refrigerant, including the cost of refrigerant.
12. **ANY SPECIAL, INDIRECT OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER.** Some states or provinces do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.





# CARRIER CORPORATION

Turn to the experts

## Limited Warranty for Non-Condensing Gas Furnace

### FOR WARRANTY SERVICE OR REPAIR:

Contact the installer or a Carrier dealer. You may be able to find the installer's name on the equipment or in your Owner's Packet. You can also find a Carrier dealer online at [www.carrier.com](http://www.carrier.com).

For additional help, contact: Carrier Corporation, Consumer Relations, Phone 1-800-227-7437.

**PRODUCT REGISTRATION:** Register your product online at [www.carrier.com](http://www.carrier.com). **Retain this document for your records.**

Model Number \_\_\_\_\_ Serial Number \_\_\_\_\_  
Date of Installation \_\_\_\_\_ Installed by \_\_\_\_\_  
Name of Owner \_\_\_\_\_ Address of Installation \_\_\_\_\_

Carrier Corporation (hereinafter "Company") warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on the date of original installation. If a part fails due to defect during the applicable warranty period Company will provide a new or remanufactured part, at Company's option, to replace the failed defective part at no charge for the part. Alternatively, and at its option, the Company will provide a credit in the amount of the then factory selling price for a new equivalent part toward the retail purchase price of a new Company product. Except as otherwise stated herein, those are Company's exclusive obligations under this warranty for a product failure. This limited warranty is subject to all provisions, conditions, limitations and exclusions listed below and on the reverse (if any) of this document.

### RESIDENTIAL APPLICATIONS

This warranty is to the original purchasing owner and subsequent owners only to the extent and as stated in the Warranty Conditions and below. The limited warranty period in years, depending on the part and the claimant, is as shown in the table below.

Product	Item	Limited Warranty (Years)	
		Original Owner	Subsequent Owners
Non-Condensing Infinity Gas Furnace	Parts	10* (or 5)	5
	Heat Exchanger	Life** (or 20)	20
Non-Condensing Performance, Comfort Gas Furnace	Parts	10* (or 5)	5
	Heat Exchanger	20	20

\* If properly registered within 90 days of original installation, otherwise 5 years (except in California and Quebec and other jurisdictions that prohibit warranty benefits conditioned on registration). See Warranty Conditions below.

\*\* If properly registered within 90 days of original installation, otherwise 20 years (except in California and Quebec and other jurisdictions that prohibit warranty benefits conditioned on registration). See Warranty Conditions below.

### OTHER APPLICATIONS

The warranty period is twenty (20) years on the heat exchanger, and one (1) year on all other parts. The warranty is to the original owner only and is not available for subsequent owners.

**LEGAL REMEDIES:** The owner **must** notify the Company in writing, by certified or registered letter to Carrier Corporation, Warranty Claims, P.O. Box 4808, Syracuse, New York 13221, of any defect or complaint with the product, stating the defect or complaint and a specific request for repair, replacement, or other correction of the product under warranty, mailed at least thirty (30) days before pursuing any legal rights or remedies.





Turn to the experts

## WARRANTY CONDITIONS:

1. To obtain the longer warranty period as shown in the table under original owner, the product must be properly registered at [www.carrier.com](http://www.carrier.com) within ninety (90) days of original installation. In jurisdictions where warranty benefits conditioned on registration are prohibited by law, registration is not required and the longer warranty period shown will apply.
2. Where a product is installed in a newly constructed home, the date of installation is the date the homeowner purchased the home from the builder.
3. If the date of original installation cannot be verified, then the warranty period begins ninety (90) days from the date of product manufacture (as indicated by the model and serial number). Proof of purchase may be required at time of service.
4. The limited parts warranty periods as shown in the table under subsequent owners do not require registration.
5. Product must be installed properly and by a licensed HVAC technician.
6. The warranty applies only to products remaining in their original installation location.
7. Installation, use, care, and maintenance must be normal and in accordance with instructions contained in the Installation Instructions, Owner's Manual and Company's service information.
8. Defective parts must be returned to the distributor through a registered servicing dealer for credit.

**LIMITATIONS OF WARRANTIES:** ALL IMPLIED WARRANTIES AND/OR CONDITIONS (INCLUDING IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE OR PURPOSE) ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION LASTS, SO THE ABOVE MAY NOT APPLY TO YOU. THE EXPRESS WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON, WHATSOEVER.

## THIS WARRANTY DOES NOT COVER:

1. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts, or replacement parts, or new units.
2. Any product not installed pursuant to applicable regional efficiency standards issued by the Department of Energy.
3. Any product purchased over the Internet.
4. Normal maintenance as outlined in the installation and servicing instructions or Owner's Manual, including filter cleaning and/or replacement and lubrication.
5. Failure, damage or repairs due to faulty installation, misapplication, abuse, improper servicing, unauthorized alteration or improper operation.
6. Failure to start or damages due to voltage conditions, blown fuses, open circuit breakers, or the inadequacy, unavailability, or interruption of electrical, Internet service provider, or mobile device carrier service or your home network.
7. Failure or damage due to floods, winds, fires, lightning, accidents, corrosive environments (rust, etc) or other conditions beyond the control of Company.
8. Parts not supplied or designated by Company, or damages resulting from their use.
9. Products installed outside the U.S.A. or Canada.
10. Electricity or fuel costs, or increases in electricity or fuel costs from any reason whatsoever, including additional or unusual use of supplemental electric heat.
11. Any cost to replace, refill or dispose of refrigerant, including the cost of refrigerant.
12. **ANY SPECIAL, INDIRECT OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER.** Some states or provinces do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.



# Limited Warranty for Fan Coil

## FOR WARRANTY SERVICE OR REPAIR:

Contact the installer. You may be able to find the installer's name on the equipment or in your Owner's Packet.

For help, contact: CAC / BDP, Consumer Relations, Phone 888-695-1488.

**PRODUCT REGISTRATION:** You can register your product online at [www.cac-bdp.com](http://www.cac-bdp.com). Retain this document for your records.

Model Number \_\_\_\_\_

Serial Number \_\_\_\_\_

Date of Installation \_\_\_\_\_

Installed by \_\_\_\_\_

Name of Owner \_\_\_\_\_

Address of Installation \_\_\_\_\_

CAC / BDP (hereinafter "Company") warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on the date of original installation. If a part fails due to defect during the applicable warranty period Company will provide a new or remanufactured part, at Company's option, to replace the failed defective part at no charge for the part. Alternatively, and at its option, the Company will provide a credit in the amount of the then factory selling price for a new equivalent part toward the retail purchase price of a new Company product. Except as otherwise stated herein, those are Company's exclusive obligations under this warranty for a product failure. This limited warranty is subject to all provisions, conditions, limitations and exclusions listed below and on the reverse (if any) of this document.

## RESIDENTIAL APPLICATIONS

This warranty is to the original purchasing owner and subsequent owners only to the extent and as stated in the Warranty Conditions and below. The limited warranty period in years, depending on the part and the claimant, is as shown in the table below.

		Limited Warranty (Years)	
Product	Item	Original Owner	Subsequent Owners
Fan Coil	Parts	10* (or 5)	5

\* If properly registered within 90 days of original installation, otherwise 5 years (except in California and Quebec and other jurisdictions that prohibit warranty benefits conditioned on registration). See Warranty Conditions below.

## OTHER APPLICATIONS

The warranty period is one (1) year on parts. The warranty is to the original owner only and is not available for subsequent owners.

**LEGAL REMEDIES** - The owner must notify the Company in writing, by certified or registered letter to CAC / BDP, Warranty Claims, P.O. Box 4808, Syracuse, New York 13221, of any defect or complaint with the product, stating the defect or complaint and a specific request for repair, replacement, or other correction of the product under warranty, mailed at least thirty (30) days before pursuing any legal rights or remedies.



**WARRANTY CONDITIONS:**

1. To obtain the longer warranty period as shown in the table under original owner, the product must be properly registered at [www.cac-bdp.com](http://www.cac-bdp.com) within ninety (90) days of original installation. In jurisdictions where warranty benefits conditioned on registration are prohibited by law, registration is not required and the longer warranty period shown will apply.
2. Where a product is installed in a newly constructed home, the date of installation is the date the homeowner purchased the home from the builder.
3. If the date of original installation cannot be verified, then the warranty period begins ninety (90) days from the date of product manufacture (as indicated by the model and serial number). Proof of purchase may be required at time of service.
4. The limited parts warranty period as shown in the table under Subsequent Owners does not require registration.
5. Product must be installed properly and by a licensed HVAC technician.
6. The warranty applies only to products remaining in their original installation location.
7. Installation, use, care, and maintenance must be normal and in accordance with instructions contained in the Installation Instructions, Owner's Manual and Company's service information.
8. Defective parts must be returned to the distributor through a registered servicing dealer for credit.

**LIMITATIONS OF WARRANTIES: ALL IMPLIED WARRANTIES AND/OR CONDITIONS (INCLUDING IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE OR PURPOSE) ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION LASTS, SO THE ABOVE MAY NOT APPLY TO YOU. THE EXPRESS WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON, WHATSOEVER.**

**THIS WARRANTY DOES NOT COVER:**

1. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts, or replacement parts, or new units.
2. Any product not installed pursuant to applicable regional efficiency standards issued by the Department of Energy.
3. Any product purchased over the Internet.
4. Normal maintenance as outlined in the installation and servicing instructions or Owner's Manual, including filter cleaning and/or replacement and lubrication.
5. Failure, damage or repairs due to faulty installation, misapplication, abuse, improper servicing, unauthorized alteration or improper operation.
6. Failure to start due to voltage conditions, blown fuses, open circuit breakers, or the inadequacy, unavailability, or interruption of electrical, Internet service provider, or mobile device carrier service or your home network.
7. Failure or damage due to floods, winds, fires, lightning, accidents, corrosive environments (rust, etc) or other conditions beyond the control of Company.
8. Parts not supplied or designated by Company, or damages resulting from their use.
9. Products installed outside the U.S.A. and Canada.
10. Electricity or fuel costs, or increases in electricity or fuel costs from any reason whatsoever, including additional or unusual use of supplemental electric heat.
11. Any cost to replace, refill or dispose of refrigerant, including the cost of refrigerant.
12. **ANY SPECIAL, INDIRECT OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER.** Some states or provinces do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.



# Limited Warranty Certificate

## Covered Products: Residential Evaporator Coils (See Chart Below)

### FOR WARRANTY SERVICE OR REPAIR:

Contact the installer or a CAC/BDP dealer. You may be able to find the installer's name on the equipment or in your Owner's Packet. For additional help, contact: CAC/BDP, Consumer Relations, Phone 1-888-695-1488.

**Product registration:** You can register your product at: [www.cac-bdp-all.com](http://www.cac-bdp-all.com).

**Fill in the installation date, model and serial number of the unit in the space provided below and retain for your records.**

Model No. \_\_\_\_\_

Serial No. \_\_\_\_\_

Date of Installation \_\_\_\_\_

Installed by \_\_\_\_\_

Name of Owner \_\_\_\_\_

Address of Installation \_\_\_\_\_

CAC/BDP (Company) warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on the date of original installation and are for the duration, in years, listed below. If a part fails due to defect during the applicable warranty period Company will provide a new or re-manufactured part, at Company's option, to replace the failed defective part at no charge for the part. Alternatively, and at its option, Company will provide a credit in the amount of the then factory selling price for a new equivalent part toward the retail purchase price of a new Company product. Except as otherwise stated herein, those are Company's exclusive obligations under this warranty for a product failure. All warranties in this document are subject to all provisions, conditions, limitations and exclusions listed below and on the reverse of this document.

### RESIDENTIAL APPLICATIONS

This warranty is to the original purchasing owner and subsequent owners only to the extent and as stated in the Warranty Conditions and below. The limited parts warranty period in years, depending on the part and the claimant, is as shown in the chart below.

Product Family	Warranty Period in Years		
	Parts		
	Original Owner	Original Registered Owner**	Subsequent Owners
R-410A Refrigerant Coil and Parts	5	10	5

\*. If properly registered within ninety (90) days after original installation, parts are warranted to the original purchaser for a period of the (10) years to the original purchaser. Otherwise, parts warranty is five (5) years (except in California and Quebec, and other jurisdictions that prohibit warranty benefits conditioned on registration).

### OTHER APPLICATIONS

For all applications other than residential applications, the warranty period is one (1) year on parts. The warranty is to the original owner only and is not available for subsequent owners.

**LEGAL REMEDIES** - The owner **must** notify the Company in writing, by certified or registered letter to CAC/BDP, Warranty Claims, P.O. Box 4808, Syracuse, New York 13221, of any defect or complaint with the product, stating the defect or complaint and a specific request for repair, replacement, or other correction of the product under warranty, mailed at least thirty (30) days before pursuing any legal rights or remedies.

# Limited Warranty Certificate

## CONDITIONS:

The Limited Warranty only applies if the following conditions are met:

1. To obtain the extended warranty periods for Residential Applications, the product must be properly registered by the original purchasing owner at [www.cac-bdp-all.com](http://www.cac-bdp-all.com) within ninety (90) days of original installation. In jurisdictions where warranty benefits conditioned on registration are prohibited by law, registration is not required and the extended warranty period shown will apply.
2. If the original installation date cannot be verified, then the warranty period begins ninety (90) days from the date of product manufacture (as indicated by the model and serial number). Where a product is installed in a newly constructed home, the date of installation is the date the original homeowner purchased the home from the builder.
3. The limited parts warranty period as shown in the table under subsequent owner does not require registration.
4. Proof of purchase may be required at time of service.
5. The unit must be installed, and warranty work must be performed, by a licensed dealer or contractor.
6. The unit must be installed in accordance with Company's installation instructions and in compliance with local codes. Improper installation may endanger the occupants of the dwelling or damage the product.
7. The unit must be operated in accordance with Company's owner's manual provided with each unit. The product must not be misused.
8. The unit's rating plate must not be removed or defaced.
9. Proof must be supplied that the equipment has been properly maintained over the life of the warranty, i.e., a minimum of once-a-year maintenance.
10. The unit must be installed and located in the continental U.S.A., Alaska, Hawaii, or Canada.
11. Warranties apply only to products installed in their original installation location.
12. Defective parts must be returned to the distributor through a servicing dealer for credit.

**LIMITATIONS OF WARRANTIES – All implied warranties (and implied conditions in Canada) including implied warranties or conditions of merchantability and fitness for a particular use or purpose are limited in duration to the period for which the limited warranty is given and applies. Some states or provinces do not allow limitations on how long an implied warranty or condition lasts, so this limitation may not apply to you. The express warranties made in this warranty are exclusive and may not be altered, enlarged, or changed by any distributor, dealer, or other person, whatsoever.**

## THIS WARRANTY DOES NOT COVER:

1. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing, or handling of either failed parts, or replacement parts, or new units.
2. Any product not installed pursuant to applicable governmental minimum efficiency standards.
3. Normal maintenance as outlined in the installation and servicing instructions or owner's manual including coil cleaning, filter cleaning and/or replacement, and lubrication.
4. Damage or repairs required as a consequence of improper shipping or handling, faulty installation, misapplication, abuse, improper servicing, unauthorized alteration, and/or improper operation.
5. Failure to start or damages due to voltage conditions, blown fuses, open circuit breakers, or the inadequacy, unavailability, or interruption of electrical, Internet service provider, or mobile device carrier service or your home network.
6. Failure or damage as a result of floods, winds, fires, lightning, accidents, corrosive environments (except for coastal rated units in coastal environments), rust and wear, or other conditions beyond the control of Company.
7. Parts not supplied or designated by Company, or damages resulting from their use.
8. Electricity or fuel costs or increases in electricity or fuel costs from any reason whatsoever including additional or unusual use of supplemental electric heat.
9. **Any special, indirect, or consequential property or commercial damage of any nature whatsoever.** Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.
10. Refrigerant or any costs related thereto.
11. Any product purchased on the Internet.

**This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.**



Air is life. Make it perfect.™

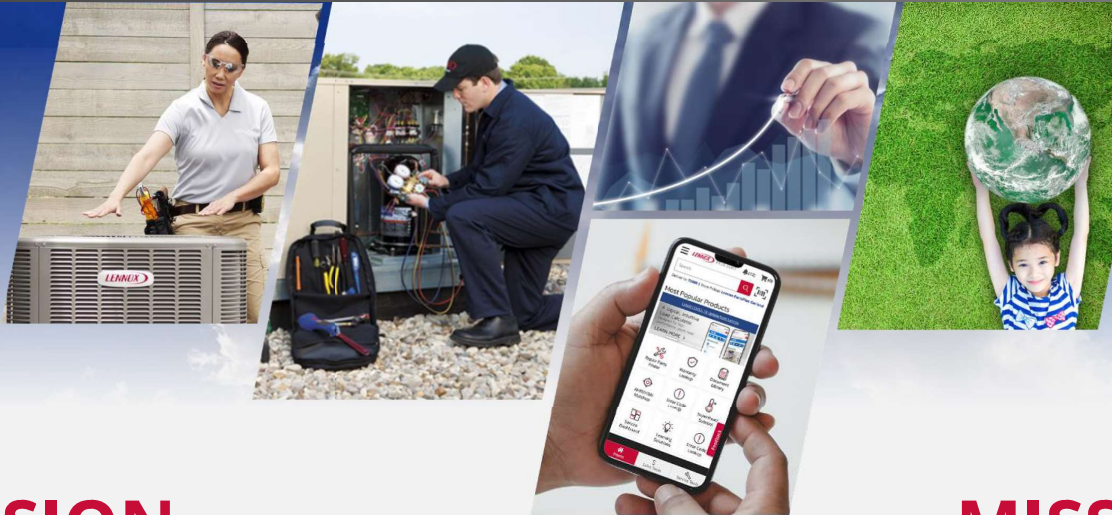
**WHY LENNOX**



We are in the  
**Business of You.**



# LENNOX VISION & MISSION



## VISION

To deliver perfect air for homes and buildings through innovative and sustainable climate control solutions.

## MISSION

Built on the foundation of our core values and our legacy of innovation, Lennox develops the best solutions for our customers, provides a workplace where our people achieve their full potential, and delivers superior value to our shareholders.



# OUR CORE VALUES AND GUIDING BEHAVIORS

## INTEGRITY

### Accountability

We deliver on our commitments.

### Positive Engagement

We energize and motivate others.

### Trust

We are honest, ethical and safe.

## RESPECT

### Customer Experience

We earn the loyalty of our customers.

### Sustainability

We care for our community and planet.

### Talent

We foster belonging and create opportunities to grow.

## EXCELLENCE

### Innovation

We embrace original ideas and creative solutions.

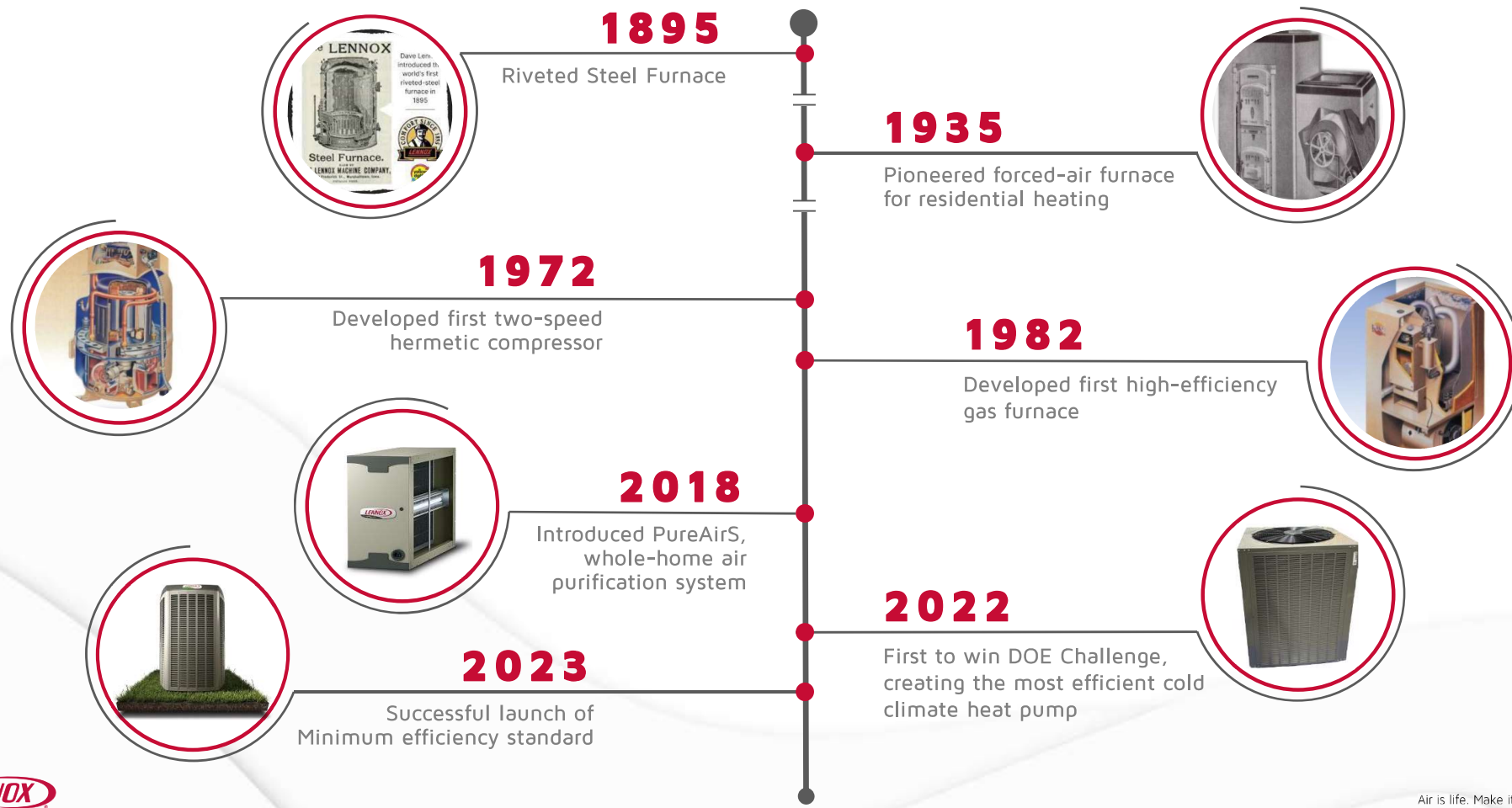
### Quality

We strive for continuous improvements.

### Results

We prioritize superior outcomes for our stakeholders.

# COMPANY HISTORY IS ROOTED IN INNOVATION



# INDUSTRY AWARD RECOGNITIONS

## FORBES HOME

Lennox is the  
Best HVAC  
Company of  
2023



1<sup>st</sup> to Meet DOE  
Cold Climate  
Heat Pump  
Challenge



Lennox hits  
**1,000,000**  
smart  
thermostats  
sold

**FORBES**  
Lennox - Most  
Efficient HVAC  
Brand 2023



**People  
Recognition:**  
20 to Watch  
Women in HVACR;  
40 under 40 ACHR

Lennox wins  
**Together We  
Unity Award**

An average of  
**160 patents**  
awarded each  
year

# LENNOX RESIDENTIAL CUSTOMER CHARTER



## Trusted Partners

We work directly with our dealer partners to provide the highest level of **access, ease, support** and **accountability**.



All customer support calls answered in 3 minutes with 24/7 online access to answers



Customer support answer rate of 95%



Products backed by our commitment to excellence



## Exceptional Customer Experience

We will meet our customers where they are to provide a **premium partner experience** that exceeds their expectations.



Next day service for 95% of the market with an on-time fill rate of 95%



75 NPS Score for Lennox Pros, Stores and Customer Support



Leverage technology to make your business more efficient



## Innovative, High-Quality Products

We will deliver the most **innovative, highest efficiency, quietest products** for our partners to win in the marketplace.



4.0 or Higher Product Review Ratings for AC/Air Handlers/Heat Pumps



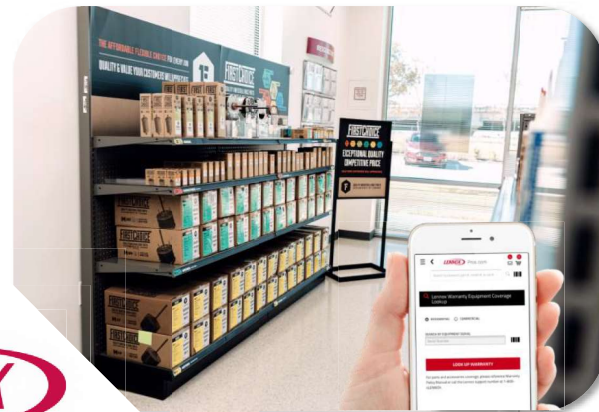
The right products to align with your market needs (Commercialization Success metric 80-120%)

# OUR STRATEGY REMAINS CONSISTENT

Market Leading  
Supply Chain



Industry Leading  
Omni-Channel  
Distributor



Industry Leading  
Products &  
Services



**LENNOX**

**DIRECT TO  
DEALER**

World Class Sales  
& Marketing



**ONE STEP DISTRIBUTION MODEL**



Air is life. Make it perfect.™

# MANUFACTURING AND DISTRIBUTION

6

FACTORIES

OVER

3M

SQ. FT.



27

REGIONAL / LOCAL  
DISTRIBUTION CENTERS

250

STORES



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# DIRECT RELATIONSHIP



## One-to-one Partnership

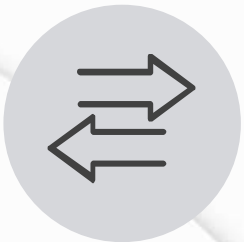
When you choose Lennox, you will experience a level of access and partnership that can only come from having a direct relationship with the manufacturer.



## Network of Expert Support

Lennox works one-to-one with your business to find solutions together.

That means faster answers, from a network of experts fully invested in helping you succeed.



## Direct Access Gets Results

**OUR PEOPLE ARE HERE FOR YOUR PEOPLE.**



# LENNOX STORES

## WHERE HVAC PROS GET IN, OUT AND ON THEIR WAY.

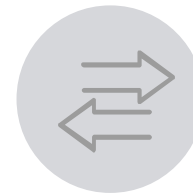
No matter the size or complexity of the job, Lennox Stores are your go-to stop for the equipment, parts and supplies to get it done right. And since Lennox is the only manufacturer that works directly with dealers, you know the advice and expertise is knowledge you can trust. When you've got a business to grow, the helpful Lennox Stores team is here to make it easy to find what you need when you need it.



**Convenience and Speed**



**Exceptional Service**



**Direct from the Source**



**High-Quality Essentials**





# LENNOX SPONSORED INDUSTRY EVENTS

## Feel The Love

Dealer Registration Begins – Feb 26



## Aire Serve Homecoming

March 21-23 Ft. Worth, TX



## Feel The Love

Nominations Open – May 1  
Nomination Deadline – Aug 31



## FTL Installation Week

Oct 5-12  
Across US & Canada



## Nexstar Super Meeting

Oct TBD  
Pending Location



FEBRUARY

MARCH

MAY - SEPTEMBER

OCTOBER



## NAHB International Builders Show

IBS is the largest annual light construction show in the world. The 2024 show welcomes nearly 70,000 visitors from over 100 countries.  
Feb 27-29 Las Vegas, NV



## Lennox LIVE –Annual HVAC Conference

Lennox LIVE is the biggest annual conference in the HVAC industry and we build your experience around leadership, innovation, vision and education.

**LIVE Nashville | Feb 26-27**  
**LIVE Orlando | March 5-6**  
**LIVE Denver | March 25-26**



## Neighborhood Reunion (PTN)

Oct 10-15 Grapevine, TX



## Service World Expo

Oct 14-18 Orlando, FL

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# INTERNATIONAL BUILDERS SHOW



## SEE NEW PRODUCTS

IBS exhibitors like Lennox launch hundreds of new products and services each year. Leading manufacturers and suppliers share their latest products and answer your questions on the show floor.



## LEARN FROM THE PROS

Education sessions, workshops and demos help you walk away with strategies to tackle your niche-specific challenges. Discover the hottest innovative tips from industry experts.



## CONNECT AND GROW

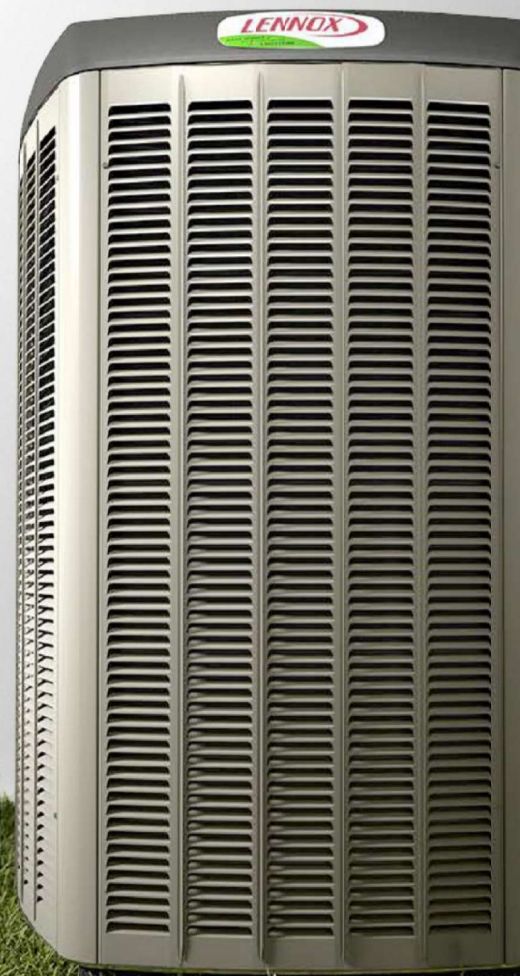
IBS helps you form vital business partnerships. You can connect with and learn from peer professionals who are as passionate about the industry as you are.





# BUSINESS INSIGHTS

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# DEDICATED TO YOUR SUCCESS



Dedicated  
Technical &  
Sales Training



New Product  
Resources &  
Information



**Flexible  
Homeowner  
Solutions**



**R-410A  
Replacement  
Parts**



**2025  
Compliant  
Equipment**

# 2025 REFRIGERANT TRANSITION

## YOU CAN COUNT ON LENNOX

to make decisions that are good for dealers, good for homeowners and good for the environment. That's why we've updated our entire product lineup to use 2025 Compliant Refrigerant, R-454B.



2025 COMPLIANT  
**REFRIGERANT**

**78%**  
**LOWER  
GLOBAL  
WARMING  
POTENTIAL**

*Compared to R-401A Refrigerant*



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# LENNOX IS PREPARING FOR 2025



AC/HP



Coils



AHU



Furnace



Package Unit

Complete new product lines for low GWP refrigerants




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# R-410A VS R-454B

When selecting a new refrigerant, Lennox considered ease of installation, service, safety, performance, environmental impact and more. Our choice of 2025 Compliant Refrigerant has a **78% lower GWP** than previous refrigerants and zero ozone depletion potential.

Lennox engineers worked to maximize equipment performance and efficiency with this refrigerant, while minimizing changes to installation requirements.

	R-410A	 R-454B
ASHRE Safety Classification	A1	A2L
Ozone Depletion Potential	0	0
Global Warming Potential (GWP)	2,088	466
Flammability	No Flame Propagation	Mildly Flammable
Refrigerant Leak Safety Control	None	Required



While the 2025 compliant refrigerant has an A2L classification of mildly flammable, it poses no greater risk than household products like hairspray or olive oil. We have incorporated additional safety features such as a Refrigerant Detection System that will reduce its concentration in the event of a large leak. That means homeowners can rest easy knowing their system is operating safely.



We are in the  
Business of You.

# Results & Data



# EVERY PATH LEADS TO PERFECT AIR

Lennox products make perfect air possible with

**Unmatched Efficiency · Quiet Operation · Complete Control ·  
Craftsmanship · Durability**



Learn more



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We are in the  
Business of You.

## HELPFUL LINKS

**Lennox Pros:** <https://www.lennoxpros.com/>

**Event Playbook:** <https://www.lennoxpros.com/partner-resources/marketing/residential-playbook>

**Lennox Stores:** <https://www.lennoxpros.com/STORES>

**Lennox LIVE:** <https://lennoxlive.com/>

**Feel The Love:** <https://www.lennoxpros.com/>



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# THANK YOU

